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Planet Fitness Terms and Conditions

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Planet Fitness Holdings Pty. Ltd / Reg No: 2002/006750/07
Head Office: PO Box 652152 Benmore 2010 / 6th floor Atrium on 5th, Sandton City / +27 11 327 1808
Directors: M Rivera (CEO) M De Wet (Managing Director)

1. INTRODUCTION

1.1. Terms and conditions ensure Members understand their contractual rights and obligations. They set important boundaries that must be upheld. The Following documents outlines the Terms and Conditions set by Planet Fitness pertaining to Memberships and offerings by Planet Fitness or Partners.

1.2. In the event of any dispute arising between you and Planet Fitness for the Sale of goods and services, you agree that the sale occurs in the region of the gym you are joining and you hereby consent to the non-exclusive jurisdiction of the High Court of the Republic of South Africa notwithstanding that the quantum in the action or proceedings may otherwise fall below the monetary jurisdiction of that court.

1.3. Nothing in the Terms and Conditions limits your right to approach any court, tribunal, or forum of competent jurisdiction in terms of the CPA.

2. GENERAL

TEENS TRAIN FREE

1.1. R150 Access Tag fee to be paid at Point of Sale/Reception.

1.2. This benefit is only applicable to selected club only (Just Gym excluded)

1.3. Not valid for inactive Main members or memberships in arrears

1.4. Access will be determined by Main membership home club and access level.

1.5. Teens can train from 13.

1.6. Free dependant membership will automatically be terminated at the age of 18 years.

1.7. Proof of identification (Birth Certificate/ ID / Passport) needs to be presented upon joining.

1.8. Only available to immediate family / dependants and proof of relation needs to be presented upon adding.

1.9. Main members are solely responsible for their dependants entering the Clubs.

1.10. Maximum of 4 (Four) free dependants may be added to main membership.

1.11. The dependant agrees to obey all Rules and Regulations as established by the Management of the Club.

1.12. Parent indemnifies Planet Fitness on behalf of Minors.

STUDENT MEMBERSHIP

1.1. R150 Access Tag fee and Joining fees to be paid at Point of Sale/Reception.

1.2. Promotional discount only applicable to the first two months

1.3. Only available to members between the ages of 18 – 23 years

1.4. Proof of identification (Birth Certificate/ ID / Passport) needs to be presented upon joining.

1.5. Members agrees to obey all Rules and Regulations as established by the Management of the Club.

BENEFIT SWOP

1.1. This promotional offer is only available to members of approved medical aid partners moving their gym benefit to Planet Fitness.

1.2. A once-off activation fee (as specified by the medical aid partner) and a R150 access tag fee are payable upfront at reception.

1.3. Proof of cancellation of your previous gym membership benefit must be provided and must not be older than 60 days.

1.4. Your previous gym benefit must be cancelled within 30 days of joining Planet Fitness to allow for a full calendar month cancellation to be processed by your previous gym.

1.5. Planet Fitness grants a 60-day grace period to allow for the cancellation process to be completed.

1.6. During this grace period, you may access Planet Fitness facilities; however, if the benefit is not successfully transferred within the 60 days, standard retail rates will apply, and your activation fee will be used to offset this charge.

1.7. Gym visits made during the grace period will only count towards your medical aid rewards once your Planet Fitness benefit is active.

1.8. If you are on a Vitality pre-2010 gym benefit, cancellation must be done directly via your medical aid partner's contact centre, not with the previous gym provider.

1.9. Once your Planet Fitness gym benefit is successfully activated, the activation fee will be waived and offset against your first debit orders.

1.10. No upgrades, downgrades, or benefit transfers are allowed within 60 days of successful activation.

1.11. A valid form of identification (ID, driver's license, or passport) must be presented at the point of joining.

GYM SWOP

1.1. Promotional offer only applicable to member moving over from other qualifying gym groups.

1.2. R150 Access Tag fee to be paid upfront at Point of Sale/Reception

1.3. Promotional discount only applicable to the first two months

1.4. Proof of identification (ID/Driver's License/Passport) needs to be presented upon joining.

1.5. Proof of other Active Gym membership to be provided upon joining and must not be older than 90 days (3 months)

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1 / 3 / 7 / 14 DAYS FREE

1.1. This voucher is for Guest access to your selected club only.

1.2. This voucher is not for sale to other parties.

1.3. Not valid for existing members but can be transferred to a non-member.

1.4. Valid for a specified period from the date of redemption.

1.5. Only one trial Membership can be used per person per 12 months.

1.6. Must be over 18 years old to qualify.

1.7. Proof of identification (ID/Driver's License/Passport) needs to be presented upon joining.

1.8. Proof of promo may also be required.

1.9. Cannot be used in conjunction with memberships or other promos.

1.10. Trial members may use all standard gym areas and equipment accept those demarcated for Elevate members.

1.11. Excludes access to Reformer Pilates, Elevate studios, Red Light Therapy, or booked classes.

1.12. Trial members must follow all club rules and safety protocols.

1.13. Cannot be exchanged for cash.

1.14. Certain clubs and facilities may vary from club to club; visit www.planetfitness.co.za/club-finder/ for details.

1.15. Must be a South African Resident to receive a trial Membership.

1 / 3 / 6 / 12 MONTHS FREE

1.1. This voucher is for Guest access to your selected club only.

1.2. This voucher is not for sale to other parties.

1.3. Not valid for existing members but can be transferred to a non-member.

1.4. Valid for a specified period from the date of redemption.

1.5. Only one promo can be used per person per 12 months.

1.6. Must be over 18 years old to qualify.

1.7. Proof of identification (ID/Driver's License/Passport) needs to be presented.

1.8. Proof of promo may also be required.

1.9. Cannot be used in conjunction with memberships or other promos.

1.10. Cannot be exchanged for cash.

1.11. Facilities may vary from club to club; visit our website for details.

1.12. Trial members may use all standard gym areas and equipment accept those demarcated for Elevate members.

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1.13. Excludes access to Reformer Pilates, Elevate studios, Red Light Therapy, or booked classes.

1.14. Trial members must follow all club rules and safety protocols.

GUEST ACCESS

1.1. Guests over 18 years old are required to sign the Guest Register/Indemnity before accessing the club and on each visit to the club.

1.2. Guests under 18 years old are required to have the Guest Register/Indemnity signed by parent(s)/legal guardian(s) before accessing the club and on each visit to the club.

1.3. Rules and Regulations as established by the Management of the Club must be observed by all Guests.

1.4. Guess access may use all standard gym areas and equipment accept those demarcated for Elevate members.

1.5. Excludes access to Reformer Pilates, Elevate studios, Red Light Therapy, or booked classes.

1.6. Buddy Tag Guest may be a non-member and may only access the club when accompanied by the member.

1.7. Members are solely responsible for property and valuables of their guests and invitees entering the Clubs.

1.8. I agree and acknowledge that Planet Fitness and the affiliated Partner Benefit will not be liable for death, injury, loss or damage suffered by me and/or the member(s) through or contributed to by any cause whatsoever including but not limited to any negligent (including gross negligence) act and/or omission or breach of contract on the part of Planet Fitness, its directors, employees, contractors, independent consultants or other member(s).

1.9. I agree and acknowledge that I enter upon and exit the premises (inclusive of parking areas) and use the equipment and facilities entirely at my own risk.

1.10. In addition, I agree that Planet Fitness and the Partner Benefit shall not be vicariously liable for any loss or damage suffered by me and/or other members as a result of them on the part of its employees, independents contractors, consultants, or other member(s).

1.11. I and/or my estate hereby indemnify Planet Fitness and the Partner Benefit against any claim by any person arising directly or indirectly from my death, injury, loss, or damage suffered, allegedly caused, or contributed to by an act or omission by Planet Fitness, its directors, employees, contractors, consultants, and agents.

NEW MEMBERS

1. ANNUAL LEVY FEE

1.1. An Annual maintenance levy fee is payable by you to us every year and will be payable from when the agreement came into effect and will occur on the month as depicted below and will continue for as long as the membership remains in force.

1.2. Only exclusions are Student/Pensioner memberships as well as JustGym membership signed after September 2015.

1.3. If you join between November and April, you will pay an Annual levy in July and it will be collected on the same day as your monthly debit order.

1.4. If you join between May and October, you will pay an Annual levy in December and it will be collected on the same day as your monthly debit order.

1.5. The Annual levy fee is an additional fee that will be due and is not the monthly membership fee but will equal the then applicable monthly membership fee. For example, if the applicable monthly membership fee is equal to R250, then the Annual levy fee will also be R250.

1.6. The Annual levy will be used by us in the manner decided upon by us, towards ongoing maintenance, upgrades, and enhancements to the clubs.

1.7. Your annual levy fees will be collected on the debit order day of your choice; however, if such a day falls on a public holiday or Sunday, then at our discretion, these fees will be collected on either the preceding or subsequent business day.

1.8. Members can opt to split their Annual Levy into Monthly Payments.

2. MONTHLY MEMBERSHIP FEE INCREASE

2.1. Your monthly membership fee will increase annually on your membership anniversary and will continue for as long as the membership remains in force.

2.2. The increase will be at CPI (Consumer Price Index) or 10% (ten percent), whichever is higher.

2.3. Specified Medical Aid Benefits will increase annually on the First of January regardless of when you join.

2.4. We will contact you at least forty (40) business days before you reach the end of your membership fixed term to let you know that your membership fixed term is coming to an end and to let you know of any material changes to this agreement, including any increases to your Monthly Membership Fee.

2.5. Unless you notify us in writing that you do not wish to continue as a member, your membership will automatically continue on a month-to-month basis at the increased rate thereafter.

2.6. Both parties will have the right to give 1 months' notice to terminate this agreement after the expiry of their agreement.

2.7. Your monthly membership fees will be collected on the debit order day of your choice; however, if such a day falls on a public holiday or Sunday, then at our discretion, these fees will be collected on either the preceding or subsequent business day.

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3. TERMINATION OF A MEMBERSHIP

3.1. You can terminate your membership during the Cool Off Period which is five business days of the signature date without any penalties and any successful payments made will be refunded after **21 working days.**

3.2. You can terminate your membership after the expiry of the Fixed Term by giving one calendar month's formal notice to us.

3.3. Should you wish to terminate this agreement prior to the expiry of the Fixed Term (before renewal period) you will be liable for an early cancellation penalty.

EFT deposits
Membership account statement can be requested from reception. EFT banking details are as follows:
Planet Fitness Holdings (PTY) LTD
First National Bank Account No. 63078443280
Branch: Comn Account Services Cust
Swift Code: FIRNZAJJ
Branch Code: 210554
Reference number: Please use your ID number or Membership Number

4. MEMBERSHIP ADMINISTRATION FEE

4.1. Should the membership you have joined allow changes, we may apply an administration fee for such changes.

NOTICE ON USE OF IMAGES

1.1. Planet Fitness may capture and use photographs, videos, and other images of members, visitors, natural persons("**Images**") for marketing, communications, training, recordkeeping, and other business purposes captured in Planet Fitness Clubs and or Planet Fitness Events. In terms of the Protection of Personal Information Act, 2013 ("**POPIA**"), these Images are personal information. If Images include children, consent will always be obtained from a parent or legal guardian before use.

1.2. Your Images may be stored or published on platforms hosted outside South Africa (for example, social media or cloud storage). You have rights under POPIA, including the right to object, withdraw consent, or request access to, correction, or deletion of your Images.

1.3. For full details, please see our Image Processing Notice.

3. ELEVATE

TIER ONE – CORE

1.1. Included with standard membership. Access to base rewards and partner discounts.

TIER TWO – BUDDY TAG

1.1. The Buddy tag benefit can be added at any time during the membership duration at an additional monthly fee.

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1.2. Only available to members over the ages of 18 years

1.3. Not valid for inactive Main members or memberships in arrears

1.4. Only 1 (one) Buddy tag guest may access with Main member at a time.

1.5. Buddy Tag guest may not access the facility without being accompanied by the Main member.

1.6. Main members are solely responsible for their Buddy tag guest entering the Clubs.

1.7. The member and Buddy tag guest agrees to obey all Rules and Regulations as established by the Management of the Club.

TIER THREE – ELEVATE

1. INCLUSIONS

1.1. The Elevate programme includes all items mentioned in Core and Buddy Tag. It will also include other exclusive programmes offered at the applicable Planet Fitness Clubs.

2. TOWEL SERVICE (IF APPLICABLE)

2.1. The Complimentary towel service benefit can be added at any time during the membership duration at an additional monthly fee.

2.2. Not valid for inactive Main members or memberships in arrears

2.3. This benefit is only applicable to selected club only.

2.4. Members are only permitted 1(one) sweat towel and 1(one) bath towel per access.

2.5. All complimentary towels remain the property of Planet Fitness and may not be removed from the facility.

PLANET FITNESS ELEVATE TERMS AND CONDITIONS

1. INTRODUCTION

1.1. These Terms and Conditions govern your participation in the Planet Fitness Elevate Programme, an optional premium add-on tier that provides access to enhanced services, facilities and rewards.

1.2. These Terms apply in addition to the Planet Fitness Standard Membership Terms & Conditions. Your underlying membership must remain active and in good standing at all times for you to access any Elevate benefits.

2. DEFINITIONS

2.1. Elevate Programme means the optional premium tier comprising Elevate Services and Elevate Rewards. Availability is club-dependent and subject to booking, verification and access-control rules.

2.2. Buddy Tag means the benefit allowing you to bring one guest per training session, subject to these Terms.

2.3. Planet Fitness PLAY App means the official mobile application through which all Elevate Services are booked and all Elevate Rewards are redeemed.

2.4. Active Member means a member whose membership fees and add-on fees are fully paid and whose access is not suspended.

3. GENERAL RULES

3.1. Elevate is an optional paid add-on tier selected at your discretion.

3.2. Add-on fees for Elevate (and Buddy Tag, where selected) are charged monthly in addition to standard membership fees.

3.3. Partners participating in Elevate Rewards are independent third-party suppliers.

3.4. Access to all Elevate Services and Rewards requires your membership remains active, paid-up and compliant with all Club Rules.

4. ELEVATE SERVICES

4.1. Scope of Services

4.1.1 Depending on your package and the facilities of your selected Club, Elevate Services may include Dual Club Access, Towel Service, Signature Programmes, Reformer Pilates Studio access, and Relax Zone services.

4.2. Access Control

4.2.1 Elevate Service areas are strictly access-controlled.

4.2.2 Only members with an active Elevate access tag may enter these areas.

4.2.3 Planet Fitness reserves the right to verify eligibility at any time.

4.3. Booking Requirements

4.3.1 All Elevate Services must be booked via the Planet Fitness PLAY App.

4.3.2 Bookings are subject to availability and may require 24 hours' advance scheduling.

4.3.3 Capacity and operational limits may apply.

4.3.4 No walk-ins allowed without a valid booking.

4.4. Dual Club Access

4.4.1 Members may select a secondary club if the home club lacks certain Elevate Services.

4.4.2 Access remains subject to eligibility, operating hours and safety.

4.4.3 Planet Fitness may amend or suspend Dual Club Access on notice.

4.5. Variation of Services

4.5.1 Planet Fitness may vary, suspend or withdraw any Elevate Service on notice.

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5. BUDDY TAG

5.1. You may bring one guest per training session.

5.2. Guests must be accompanied, complete waivers, and comply with Club Rules.

5.3. Guest access may be refused for safety, capacity or identification reasons.

5.4. Buddy Tag is personal and non-transferable.

5.5. You are responsible for your guest's conduct.

6. ELEVATE REWARDS

6.1. Redemption

- 6.1.1 Rewards must be redeemed via the Planet Fitness PLAY App.
- 6.1.2 Codes may be time-limited (typically 24 hours).
- 6.1.3 Redemption mechanics vary by partner.

6.2. Eligibility

- 6.2.1 Rewards are for active members only.
- 6.2.2 Rewards are personal and non-transferable.
- 6.2.3 Misuse may lead to suspension.

6.3. Partner Rules

- 6.3.1 Partner terms apply to all purchases.
- 6.3.2 Purchases are separate contracts between member and partner.
- 6.3.3 Planet Fitness is not responsible for partner pricing, stock or service.

6.4. Changes & Availability

- 6.4.1 Partners and discounts may change at any time with notice.

7. FEES AND ESCALATIONS

7.1. Add-on fees are recurring monthly.

7.2. Fees may escalate annually.

7.3. Changes will be communicated per CPA.

7.4. Add-on fees do not replace membership fees.

8. MISUSE, BREACH & SUSPENSION

8.1. Elevate may be suspended if misuse is suspected.

8.2. Suspension may apply during investigations.

8.3. Proven misuse may result in termination of Elevate benefits.

8.4. No refunds apply for suspension due to misuse.

9. AMENDMENTS

9.1. Planet Fitness may amend these Terms with notice.

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10. GOVERNING LAW

10.1. These Terms are governed by South African law.

4. ELEVATE PROMOTIONAL PARTNERS

PLANET FITNESS X AFRICA PADEL – TERMS AND CONDITIONS

1. LEGIBILITY

1.1. This benefit is made available exclusively to individuals who are verified as Planet Fitness Members ("Members") under the Africa Padel Partnership Programme.

1.2. To qualify, a Member must:

1.2.1 Hold an active Planet Fitness membership in good standing;

1.2.2 Not be in arrears with membership fees or any other financial obligations owed to Planet Fitness; and

1.2.3 Not have had their membership suspended for any reason, including being Blacklisted for been in breach of Planet Fitness Club Rules and Regulations.

1.3. Any Member whose account is suspended, cancelled, or in arrears will automatically forfeit access to the Africa Padel discount benefit until such time as their account is restored to active status and all arrears are settled in full.

1.4. Planet Fitness may verify membership status at any time and that its determination is final and binding.

2. DISCOUNTS AVAILABLE

2.1. The following discount applies equally to all Planet Fitness membership tiers (Core, Buddy Tag, and Elevate):

2.1.1 20% discount on all Africa Padel court bookings through the Playtomic Application (Africa Padel's booking platform).

2.2. The discount applies only to verified Planet Fitness members using the same registered email address used in their Playtomic Application account when redeeming this benefit.

2.3. The discount cannot be combined with any other Africa Padel promotions, packages, or corporate offers.

2.4. The discount is strictly for personal use and may not be shared or transferred.

3. REDEMPTION RULES

3.1. All eligible Members must log in to the Planet Fitness Play Application and select the "Redeem" option under the Africa Padel benefit within the Benefits/ Rewards section.

3.2. Once redeemed, a unique Africa Padel discount code will be displayed for a period of twenty-four (24) hours from the time of first display. After this period, the code will automatically expire and must be regenerated for future use.

3.3. Members must ensure that the email address used in their Playtomic Application profile is the same email used during redemption on the Planet Fitness Play Application.

3.4. Failure to use the same verified email address will result in the discount not being recognised by the Playtomic system.

3.5. Redemption of all discount codes remains subject to verification and compliance with Planet Fitness and Africa Padel's membership rules, regulations, and these Terms & Conditions.

3.6. Planet Fitness shall not be liable for any technical failures, errors, or downtime of the Planet Fitness Play Application, the Playtomic Application, or related digital platforms.

4. LIMITATIONS

4.1. The 20% discount cannot be combined with, or used in conjunction with, any other Africa Padel promotions, packages, or bulk court deals.

4.2. The discount cannot be exchanged for cash, transferred, traded, or resold.

4.3. The discount cannot be used to offset Planet Fitness membership fees, debit orders, or unrelated expenses.

4.4. Planet Fitness and Africa Padel reserve the right to amend, suspend, or withdraw this benefit at any time by providing Members with reasonable prior notice via the Planet Fitness Play Application, website, or email.

4.5. Notice of any amendment, suspension, or withdrawal will be provided via the Planet Fitness Play Application, official website, or registered email address of Members at least 7 (seven) days before the change takes effect, and Planet Fitness's decision in this regard shall be final and binding.

5. DISCLAIMER & INDEMNITY

5.1. By redeeming this benefit and/or participating in any Padel activity or related service offered through Africa Padel, Members acknowledge and accept that they do so entirely at their own risk.

5.2. Members expressly declare that they are in good health, have no medical conditions or impairments that could place them at risk of injury or death while playing Padel or using Africa Padel facilities, and that they have consulted with a medical professional if any such condition exists.

5.3. Planet Fitness and Africa Padel, including their respective directors, employees, agents, contractors, and affiliates, accept no liability whatsoever for any injury, illness, loss, damage, death, or other claim of any nature (whether direct, indirect, consequential, or otherwise) arising from or in connection with:

5.3.1 a Member's participation in any Padel game, event, or activity;

5.3.2 use of Africa Padel's facilities, premises, or equipment;

5.3.3 any act, omission, negligence, or breach by another player, guest, or third party; or

5.3.4 loss, theft, or damage to personal property or belongings, whether occurring in the clubs, at Africa Padel venues, or in parking areas.

5.4. Members hereby irrevocably indemnify and hold harmless Planet Fitness, Africa Padel, Playtomic, and all associated entities, partners, officers, and employees from any and all claims, demands, legal proceedings, damages, losses, costs, or expenses (including legal fees on an attorney-and-own-client scale) that may arise from or relate to:

5.4.1 their participation in any Padel or fitness-related activity;

5.4.2 use or misuse of any facilities, products, or services; or

5.4.3 failure to comply with any club or venue rules, safety procedures, or these Terms and Conditions.

5.5. This indemnity extends to, but is not limited to, claims arising from negligence (save for gross negligence or wilful misconduct as defined in South African law) and shall survive the termination or withdrawal of this benefit.

5.6. By redeeming this benefit and participating in any related activities, Members herby confirm that they have read, understood, and voluntarily accepted all risks associated with Padel participation and the use of Africa Padel facilities.

6. DATA SHARING & PRIVACY

6.1. By redeeming this benefit, Members consent to the secure exchange of limited personal data (name, email, and membership verification) between Planet Fitness, Africa Padel, and Playtomic for the purposes of:

6.1.1 Verifying eligibility and linked account accuracy;

6.1.2 Activating and validating the discount; and

6.1.3 Reporting redemption activity and benefit utilisation.

6.2. Planet Fitness and Africa Padel will implement all required safeguards to ensure compliance with the Protection of Personal Information Act (POPIA) and each brand's privacy policies.

6.3. Planet Fitness and Africa Padel acknowledge that they act as independent responsible parties under the Protection of Personal Information Act, 2013 ("POPIA") in respect of all Member data exchanged under this Agreement. Each party shall ensure full compliance with POPIA and any other applicable data protection legislation when processing Member data.

PLANET FITNESS X FAITHFUL TO NATURE – TERMS AND CONDITIONS

1. ELIGIBILITY

1.1. This benefit is made available exclusively to individuals who are verified as Planet Fitness Members ("**Members**") under the FAITHFUL TO NATURE partnership programme.

1.2. To qualify, a Member must:

1.2.1 hold an active Planet Fitness Membership ("**Membership**") in good standing;

1.2.2 not be in arrears with Membership Fees or any other financial obligations owed to Planet Fitness; and

1.2.3 must not have had their membership suspended for any reason, including being Blacklisted for a breach of Planet Fitness club rules and regulations; and

1.2.4 meet all verification requirements placed by Planet Fitness and FAITHFUL TO NATURE to ensure that only authorised Members are granted access to this benefit.

1.3. Any Member whose account is suspended, cancelled, or in arrears will automatically forfeit access to the FAITHFUL TO NATURE discount benefit until such time as their account is restored to active status and all arrears are settled in full.

2. DISCOUNTS AVAILABLE

2.1. The following discount structures apply to eligible Members:

2.1.1 Core Members are entitled to receive a 20% discount on their first FAITHFUL TO NATURE online purchase, and thereafter a 10% ongoing monthly discount on subsequent online purchases;

2.1.2 Buddy Tag Members are entitled to receive a 20% discount on their first FAITHFUL TO NATURE online purchase, and thereafter a 10% ongoing monthly discount on subsequent online purchases.

2.1.3 Elevate Members are entitled to receive a 20% discount on their first FAITHFUL TO NATURE online purchase, and thereafter a 10% ongoing monthly discount on subsequent online purchases.

2.2. These discounts are only valid when the Member redeems a unique FAITHFUL TO NATURE discount code, as provided through the Planet Fitness Play Application platform. The discount code must be entered during the checkout process on the official FAITHFUL TO NATURE website at https://www.faithful-to-nature.co.za/terms-conditions .

2.3. The first-time purchase discount (20%) may only be redeemed once per verified Member.

2.4. The monthly discount (10%) may be redeemed once per calendar month, per Member.

2.5. The discount is strictly limited to personal use by verified Members and may not be transferred, shared, or applied to purchases made on behalf of non-members.

2.6. Planet Fitness and FAITHFUL TO NATURE reserve the right to revoke or suspend access to the discount if misuse, unauthorised sharing of codes, or fraudulent activity is detected.

3. REDEMPTION RULES

3.1. All eligible Members must log in to the official Planet Fitness Play App and select the Benefits/Rewards from the menu and select "REDEEM" function under their applicable benefit section in order to access their discount code.

3.2. Redemption of all discount codes remains subject to verification and compliance with Planet Fitness and FAITHFUL TO NATURE Membership rules, regulations, and these Terms & Conditions.

3.3. Two (2) types of discount codes are made available to Members under this benefit:

3.3.1 a First-Time Purchase Code, which may be redeemed once only on the Faithful to Nature e-commerce website; and

3.3.2 a Monthly Purchase Code, which is refreshed and made available each month thereafter.

3.4. Members are required to redeem the First-Time Purchase Code prior to using any Monthly Purchase Code.

3.5. It is the Member's responsibility to ensure that the correct code (First-Time or Monthly) is used when making a purchase. Planet Fitness and FAITHFUL TO NATURE will not be held responsible for incorrect or duplicate code usage.

3.6. Once a discount code has been revealed to a Member through the Planet Fitness Play App:

3.6.1 The First-Time Purchase Code will remain visible indefinitely until replaced with a new code in the following year; and can only be used once on the FAITHFUL TO NATURE e-commerce site.

3.6.2 Each Monthly Purchase Code shall remain visible for a period of one calendar month. After this period, the code will automatically expire and no longer be valid for redemption.

3.7. Should the Member wish to redeem a benefit thereafter, they must repeat the redemption process within the App, subject to the standard eligibility requirements and applicable terms.

3.8. Members must copy the code and apply it during the checkout process on the FAITHFUL TO NATURE website in order for the discount to take effect.

4. LIMITATIONS

4.1. The discount cannot be combined with, or used in conjunction with, any other FAITHFUL TO NATURE promotions, special offers, or sales campaigns.

4.2. The discount cannot be exchanged for cash, transferred, traded, or resold.

4.3. The discount applies only to purchases with a minimum spend of R400, offers 20% off, and cannot be redeemed on gift vouchers or appliances. This benefit is valid for both online and in-store purchases.

4.4. The discount of 10% applies only to purchases with a minimum spend of R400, is valid for online purchases only, and cannot be redeemed on existing specials, gift vouchers, or appliances.

4.5. Planet Fitness and FAITHFUL TO NATURE reserve the right to withdraw or amend the benefit at any time, by providing Members with reasonable prior notice via the Planet Fitness Play App, website, or email.

5. SUPPORT & QUERIES

5.1. If a Planet Fitness Member is unable to see or access the discount code within the Planet Fitness Play Application platform, they must contact the Planet Fitness Call Centre on 0861 496 463 for assistance.

5.2. If the discount code is visible, but applied incorrectly or is not functioning on the FAITHFUL TO NATURE e-commerce checkout page, or if there are any issues relating to the online purchase, delivery, or product queries, the Member must contact FAITHFUL TO NATURE directly:

5.2.1 FAITHFUL TO NATURE Call Centre: +27 21 785 3268; and

5.2.2 FAITHFUL TO NATURE Terms: https://www.faithful-to-nature.co.za/terms-conditions .

6. GENERAL

6.1. Planet Fitness and FAITHFUL TO NATURE reserve the right to amend, suspend, or withdraw this benefit at any time, subject to giving Members reasonable prior notice.

6.2. Misuse of discount codes, including but not limited to unauthorised sharing or resale, may result in suspension of the Member's access to the benefit and/or termination of their benefit eligibility.

6.3. By using this benefit, Members acknowledge that they have read, understood, and agree to these Terms & Conditions as well as FAITHFUL TO NATURE's standard Terms and Conditions.

7. DATA SHARING & PRIVACY

7.1. By redeeming this benefit, Members consent to Planet Fitness and FAITHFUL TO NATURE sharing limited personal information (name, email address, membership verification) for: (a) eligibility checks; (b) discount code issuance and validation; and (c) redemption reporting.

7.2. Processing is in accordance with POPIA and each party's privacy policy.

7.3. FAITHFUL TO NATURE may retain order and transaction data for fulfilment, customer support, and lawful record-keeping.

8. GOVERNING LAW & JURISDICTION

8.1. These Terms and Conditions shall be governed by and construed in accordance with the laws of the Republic of South Africa. Any disputes arising hereunder shall be subject to the exclusive jurisdiction of the South African courts.

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Directors: M Rivera (CEO) M De Wet (Managing Director)

9. ENTIRE AGREEMENT

9.1. These Terms and Conditions constitute the entire agreement between Planet Fitness, FAITHFUL TO NATURE, and the Member in relation to this benefit, and supersede any prior agreements, communications, or representations.

PLANET FITNESS X GARMIN – TERMS AND CONDITIONS

1. ELIGIBILITY

1.1. This benefit is made available exclusively to individuals who are verified as Planet Fitness members ("Members") under the Garmin partnership program.

1.2. To qualify, a Member must:

1.1.1. hold an active Planet Fitness membership in good standing and upgraded their membership to include either a Buddy Tag or Elevate program.

1.1.2. not be in arrears with membership fees or any other financial obligations owed to Planet Fitness; and

1.1.3. must not have had their membership suspended for any reason, including being Blacklisted for a breach of Planet Fitness club rules and regulations; and

1.1.4. meet all verification requirements placed by Planet Fitness to ensure that only authorised Members are granted access to this benefit.

1.3. Any Member whose account is suspended, cancelled, or in arrears will automatically forfeit access to the Garmin discount benefit until such time as their account is restored to active status and all arrears are settled in full.

2. DISCOUNTS AVAILABLE

2.1. The following discount structures apply to eligible Members:

2.1.1 Tier 2 (Buddy Tag Members) are entitled to receive up to 40% (forty percent) discount on Garmin online purchases, device dependent; and

2.1.2 Tier 3 (Elevate Members) are entitled to receive up to 40% (forty percent) discount on Garmin online purchases, device dependent.

2.2. These discounts are only valid when the Member redeems a unique Garmin discount code, as provided through the Planet Fitness Play App platform. The discount code must be entered during the checkout process on the official Garmin South Africa website at https://www.garmin.com/en-ZA/.

2.3. The discount is strictly limited to personal use by the verified Member and may not be transferred, shared, or applied to purchases made on behalf of non-members.

2.4. Planet Fitness and Garmin reserve the right to revoke or suspend access to the discount if misuse, unauthorised sharing of codes, or fraudulent activity is detected.

3. REDEMPTION RULES

3.1. All eligible Members must log into the official Planet Fitness Play App and select the Benefits / Rewards tab. Under "Garmin," select the REDEEM function to generate a unique Garmin discount code.

3.2. The code will be displayed in-app for 24 hours. Once expired, the Member may re-redeem a new code in accordance with these Terms & Conditions.

3.3. Members must visit the Garmin South Africa e-commerce website at www.garmin.com/en-ZA and add their selected device(s) to the shopping cart.

3.4. At checkout, the Member must enter the discount code generated from the Planet Fitness Play App.

3.4.1 No online payment is made at this stage.

3.4.2 Upon submission of the order, Garmin will validate the code and confirm device eligibility for the Planet Fitness discount.

3.5. Within twenty-four (24) hours, Garmin will issue the Member a Pro Forma Invoice via email to the Member's registered Garmin account email address, reflecting the applicable discount if the selected device qualifies under this benefit

3.6. Only after receipt of the Pro Forma Invoice must the Member make payment directly to Garmin via Electronic Funds Transfer (EFT) using the banking details supplied on the invoice.

3.7. Orders are processed by Garmin once proof of payment has been received. Standard Garmin delivery timelines and product-availability rules apply.

3.8. Each discount code may be used for a maximum of two (2) devices per calendar year, subject to the limitations in Section 4.

4. LIMITATIONS

4.1. Each Member may redeem a maximum of two (2) Devices or accessories per discount code per calendar year, provided that:

4.1.1 If a Member remains within the same tier for the full year, they may redeem up to two (2) Devices at that tier's discount.

4.1.2 If a Member upgrades during the same calendar year to a higher tier, they will qualify for an additional allocation of two (2) Devices at the new tier allowing for a maximum of four (4) Devices in that year (two at the initial tier and two at the upgraded tier).

4.1.3 No more than two (2) Devices may be purchased at any single tier level within the same calendar year.

4.2. The discount cannot be combined with, or used in conjunction with, any other Garmin promotions, special offers, or sales campaigns, nor may it be exchanged for cash.

4.3. The offer expressly excludes Garmin's Marine and Aviation products, as well as any devices released within the previous six (6) months from their official South African launch date.

4.4. All purchases are strictly subject to availability of stock.

4.5. All payments must be made by Electronic Funds Transfer (EFT) directly to Garmin via their ecommerce site.

5. SUPPORT & QUERIES

5.1. If a Member is unable to see or access the discount code within the Planet Fitness Play App platform, they must contact the Planet Fitness Call Centre on 0861 496 463 for assistance.

5.2. If the discount code is visible but applied incorrectly or is not functioning on the Garmin checkout page, or if there are any issues relating to online purchase, delivery, or product queries, the Member must contact Garmin directly:

5.2.1 Garmin Call Centre: 011 251 9999; or

5.2.2 Email: websales@garmin.co.za

5.2.3 Garmin Terms: https://www.garmin.com/en-ZA/legal/shopterms/

6. RETURNS, REPAIRS & REFUNDS

6.1. All returns, repairs, and refunds are governed by Garmin's official Returns, Repairs & Refunds Policy, Garmin's Two-Year Limited Warranty, and the applicable provisions of the Consumer Protection Act, 68 of 2008 (CPA). Details can be found at https://www.garmin.com/en-ZA/legal/shopterms/ .

6.2. Planet Fitness has no responsibility for the quality, condition, delivery, repair, or warranty of any product purchased using this benefit. All such matters must be directed to Garmin via the contact details listed in clause 5.

7. DATA SHARING & PRIVACY

7.1. By redeeming this benefit, Members consent to the secure exchange of limited personal data (name, email address, and membership verification) between Planet Fitness and GARMIN to: (a) verify eligibility; (b) issue and validate discount codes; and (c) track redemptions.

7.2. Planet Fitness and Garmin acknowledge that they act as independent responsible parties under the Protection of Personal Information Act (POPIA).

7.3. All processing is conducted under POPIA and the parties' privacy policies.

7.4. GARMIN may retain order/transaction details for fulfilment, customer service, and lawful record-keeping.

8. GENERAL

8.1. Planet Fitness and Garmin reserve the right to amend, suspend, or withdraw this benefit at any time, subject to giving Members reasonable prior notice.

8.2. Misuse of discount codes, including but not limited to unauthorised sharing or resale, may result in suspension of the Member's access to the benefit and/or termination of their benefit eligibility.

8.3. By using this benefit, Members acknowledge that they have read, understood, and agree to these Terms & Conditions as well as Garmin's Shop Terms.

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9. GOVERNING LAW & JURISDICTION

9.1. These Terms and Conditions shall be governed by and construed in accordance with the laws of the Republic of South Africa. Any disputes arising hereunder shall be subject to the exclusive jurisdiction of the South African courts.

10. ENTIRE AGREEMENT

10.1. These Terms and Conditions constitute the entire agreement between Planet Fitness, GARMIN, and the Member in relation to this benefit, and supersede any prior agreements, communications, or representations.

11. DATA SHARING & PRIVACY

11.1. By redeeming this benefit, Members consent to the secure exchange of limited personal data (name, email address, and membership verification) between Planet Fitness and Garmin for the purposes of: (a) verifying eligibility; (b) issuing and validating discount codes; and (c) tracking redemptions.

11.2. All processing is conducted in accordance with the Protection of Personal Information Act (POPIA) and the privacy policies of both Planet Fitness and Garmin.

11.3. Garmin may retain order/transaction details for fulfilment, customer service, and lawful record-keeping.

12. GOVERNING LAW & JURISDICTION

12.1. These Terms and Conditions shall be governed by and construed in accordance with the laws of the Republic of South Africa.

12.2. Any disputes arising under or in connection with these Terms and Conditions shall be subject to the exclusive jurisdiction of the South African courts.

13. ENTIRE AGREEMENT

13.1. These Terms and Conditions constitute the entire agreement between Planet Fitness, Garmin, and the Member in relation to this benefit, and supersede any prior agreements, communications, or representations regarding this benefit.

PLANET FITNESS X IVBAR – TERMS AND CONDITIONS

1. ELIGIBILITY

1.1. This benefit is made available exclusively to individuals who are verified as Planet Fitness members (“Members”) under the IVBar partnership program.

1.2. To qualify, a Member must:

1.2.1 hold an active Planet Fitness membership in good standing;

1.2.2 not be in arrears with membership fees or any other financial obligations owed to Planet Fitness; and

1.2.3 must not have had their membership suspended for any reason, including being Blacklisted for a breach of Planet Fitness club rules and regulations.

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1.3. Any Member whose account is suspended, cancelled, or in arrears will automatically forfeit access to the IVBar discount benefit until such time as their account is restored to active status and all arrears are settled in full.

1.4. Planet Fitness reserves the right to verify membership status at any time, and its determination shall be final and binding.

2. DISCOUNTS AVAILABLE

2.1. The following discount structures apply to all Planet Fitness eligible Members:

2.1.1 Core Planet Fitness Members are entitled to receive a 10% (ten percent) discount on any IVBAR drip;

2.1.2 Buddy Tag Members are entitled to receive a 15% (fifteen percent) discount on any IVBAR drip;

2.1.3 Elevate Members are entitled to receive a 25% (twenty-five percent) discount on any IVBAR drip.

2.2. The discount is strictly limited to personal use by the verified Member and may not be transferred, shared, or applied to purchases made on behalf of non-members.

2.3. Discounts apply only when the Member redeems a valid IVBAR discount code at the point of sale in-store at participating IVBAR outlets.

2.4. IVBAR discount codes are accessible via the Planet Fitness Play App and are exclusive to verified Planet Fitness Members.

2.5. Planet Fitness and IVBAR reserve the right to revoke or suspend access to the discount if misuse, unauthorised sharing of discount codes, or any fraudulent activity is detected.

3. REDEMPTION RULES

3.1. All eligible Members must log in to the official Planet Fitness Play App and select the Benefits/ Rewards from the menu and select “REDEEM” function under their applicable benefit section in order to access their discount code.

3.2. The code displayed shall correspond exclusively to the Member’s benefit tier, as follows:

3.2.1 Core Members – shall only be presented with their Core-specific discount code of 10% (ten percent).

3.2.2 Buddy Tag Members – shall only be presented with their Buddy Tag discount code, which is 15% (fifteen percent).

3.2.3 Elevate Members – shall only be presented with their Elevate discount code of 25% (twenty five percent) which constitutes the highest discount tier available.

3.3. Members must present the valid code in-store at a participating IVBAR outlet, and the discount will be applied at the point of sale.

3.4. At no time shall a Member be entitled to view, claim, or redeem a discount code other than that which applies strictly to their verified benefit tier.

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3.5. Redemption of all discount codes remains subject to verification and compliance with Planet Fitness and IVBAR rules, regulations, and these Terms & Conditions.

3.6. Once a discount code has been revealed to a Member through the Planet Fitness Play App, the code shall remain visible.

3.7. Should the Member wish to redeem a benefit thereafter, they must repeat the redemption process within the Planet Fitness Play App, subject to the standard eligibility requirements and applicable terms.

3.8. In the event that a Member upgrades to a higher benefit tier, they must select "Redeem" again within the Planet Fitness Play App in order to receive a new discount code reflecting the applicable discount for their new tier. Existing codes may not be reused once a Member's tier has changed.

4. LIMITATIONS

4.1. The discount cannot be combined with, or used in conjunction with, any other IVBAR promotions, special offers, or sales campaigns.

4.2. The discount cannot be exchanged for cash, transferred, traded, or resold.

4.3. Discounts are redeemable on a minimum drip spend of R850.00 (eight hundred and fifty rand) or more.

4.4. Discounts are not redeemable on IVBAR retail products (including supplements, vitamins, or merchandise).

4.5. Planet Fitness and IVBAR reserve the right to withdraw or amend the benefit at any time, by notice via the Planet Fitness Play App, website, or email.

5. SUPPORT & QUERIES

5.1. If a Member is unable to see or access the discount code within the Planet Fitness Play App platform, they must contact the Planet Fitness Call Centre on 0861 496 463 for assistance.

5.2. If the discount code is visible but not accepted at an IVBAR point of sale, or if there are any issues relating to services received in-store, the Member must contact the nearest participating IVBAR outlet directly.

5.3. Planet Fitness shall not be responsible for operational, technical, or service-related issues at IVBAR outlets. Such matters must be directed to IVBAR. Members must contact IVBAR directly for service-related support.

6. GOVERNING LAW & JURISDICTION

6.1 These Terms and Conditions are governed by the laws of the Republic of South Africa. Any dispute arising from these Terms shall be subject to the exclusive jurisdiction of the South African courts.

7. GENERAL

7.1. Planet Fitness and IVBAR reserves the right to amend, suspend, or withdraw this benefit at any time, subject to giving Members reasonable prior notice.

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7.2. Misuse of discount codes, including but not limited to unauthorised sharing or resale, may result in suspension of the Member's access to the benefit and/or termination of their benefit eligibility.

7.3. By using this benefit, Members acknowledge that they have read, understood, and agree to these Terms & Conditions as well as IVBAR Shop Terms. That can be found at https://za.IVBar.global/pages/u-gain-rewards-terms-of-service.

8. DATA SHARING & PRIVACY

8.1. By redeeming this benefit, Members consent to the secure exchange of limited personal information (name, email address, and membership verification) between Planet Fitness and IVBAR for: (a) eligibility checks; (b) discount code activation and auto-apply logic; and (c) redemption tracking.

8.2. Data is processed per POPIA and each party's privacy policy.

8.3. IVBAR may retain order and transaction records for fulfilment, warranty, and lawful record-keeping.

9. ENTIRE AGREEMENT

9.1. These Terms and Conditions constitute the entire agreement between Planet Fitness, IVBAR, and the Member in respect of the benefit, and supersede any prior representations or agreements.

PLANET FITNESS X IWG (SPACES, HQ, REGUS) – TERMS AND CONDITIONS

1. ELIGIBILITY

1.1. This benefit is made available exclusively to individuals who are verified as Planet Fitness Members ("**Members**") under the IWG partnership programme.

1.2. To qualify, a Member must:

1.2.1 hold an active Planet Fitness Membership ("**Membership**") in good standing;

1.2.2 not be in arrears with Membership fees or any other financial obligations owed to Planet Fitness; and

1.2.3 must not have had their membership suspended for any reason, including being Blacklisted for a breach of Planet Fitness club rules and regulations; and

1.2.4 meet all verification requirements placed by Planet Fitness to ensure that only authorised Members are granted access to this benefit.

1.3. Any Member whose account is suspended, cancelled, or in arrears will automatically forfeit access to the IWG discount benefit until such time as their account is restored to active status and all arrears are settled in full.

2. DISCOUNTS AVAILABLE

2.1. The following discount structures apply to eligible Members:

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2.1.1 Core Members are entitled to receive a 10% discount on IWG Membership plans;

2.1.2 Buddy Tag Members are entitled to receive a 10% discount on IWG Membership; and

2.1.3 Elevate Members are entitled to receive a 10% discount on IWG Membership

2.2. This discount applies across all IWG brands and centres worldwide, including Spaces, HQ, and Regus, on flexible Membership plans (5 days,10 days, or unlimited access per month).

2.3. Discounts are only valid when the Member completes the unique IWG form link, as provided through the Planet Fitness Play App platform.

2.4. The discount is strictly limited to verified Members and may not be transferred, shared, or applied to non-members.

2.5. Planet Fitness and IWG reserve the right to revoke or suspend access to the discount if misuse, unauthorised sharing of IWG form link, or if fraudulent activity is detected.

3. REDEMPTION RULES

3.1. All eligible Members must log in to the official Planet Fitness Play App and select the Benefits/ Rewards from the menu and select “REDEEM” function under their applicable benefit section in order to access their discount.

3.2. Once the benefit has been redeemed via the Planet Fitness Play App, Members will be directed to complete the official IWG promotional form. Following submission, an IWG Group Sales representative will contact the Member to verify their Planet Fitness Membership status and facilitate completion of the applicable IWG contract.

3.3. The discount constitutes a once-off benefit claim per verified Planet Fitness Member account.

3.4. The promotion must be validated by an authorised IWG Group Sales Member.

3.5. Redemption of all discount benefits remains subject to verification and compliance with Planet Fitness and IWG Membership rules, regulations, and these Terms & Conditions.

4. LIMITATIONS

4.1. The discount cannot be combined with, or used in conjunction with, any other IWG promotions, special offers, or sales campaigns.

4.2. The discount cannot be exchanged for cash, transferred, traded, or resold.

4.3. The discount shall constitute a once-off benefit per verified Member.

4.4. Planet Fitness and IWG reserve the right to withdraw or amend the benefit at any time, by providing Members with reasonable prior notice via the Planet Fitness Play App, website, or email.

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4.5. Contracts signed with IWG Group or enquiries made prior to this promotional period do not qualify and cannot be cancelled and rebooked with this promotional benefit.

5. SUPPORT & QUERIES

5.1. If a Member is unable to see or access the form link within the Planet Fitness Play App platform, they must contact the Planet Fitness Call Centre on 0861 496 463 for assistance.

5.2. If the IWG form link is not functioning on the IWG platform, or if there are any issues relating to the Membership plan, contract, or service queries, the Member must contact IWG directly:

5.2.1 IWG (Spaces) Call Centre: +27 80 001 4561

5.2.2 IWG Email: partnerships.global@iwgplc.com

5.2.3 IWG Privacy Policy: https://www.regus.com/privacy-policy

6. GENERAL

6.1. Planet Fitness and IWG reserve the right to amend, suspend, or withdraw this benefit at any time, subject to giving Members reasonable prior notice where practical.

6.2. Misuse of discount benefits, including but not limited to unauthorised sharing or resale, may result in suspension of the Member's access to the benefit and/or termination of their benefit eligibility.

6.3. By using this benefit, Members acknowledge that they have read, understood, and agree to these Terms & Conditions as well as IWG's standard Terms and Conditions and house rules found at Terms & Conditions - IWG plc

6.4. This promotional benefit will automatically terminate on **31 December 2025**.

7. GOVERNING LAW & JURISDICTION

7.1 These Terms and Conditions shall be governed by and construed in accordance with the laws of the Republic of South Africa. Any dispute arising from these Terms shall be subject to the exclusive jurisdiction of the South African courts.

8. DATA SHARING & PRIVACY

8.1. By submitting the IWG form via the Planet Fitness Play App, Members consent to the secure exchange of limited personal data (name, email address, membership verification) between Planet Fitness and IWG for: (a) eligibility verification; (b) processing the IWG benefit request; and (c) reporting benefit utilisation.

8.2. Data is processed per **POPIA** and IWG's privacy policy (including brands Spaces, HQ, Regus).

8.3. IWG may retain enquiry and contract records in line with commercial and legal requirements.

9. GENERAL

9.1. Planet Fitness and IWG group of companies reserve the right to amend, suspend, or withdraw this benefit at any time, subject to giving Members reasonable prior notice.

9.2. Misuse of discount, including but not limited to unauthorised sharing of the secure form link, may result in suspension of the Member's access to the benefit and/or termination of their benefit eligibility.

9.3. By using this benefit, Members acknowledge that they have read, understood, and agree to these Terms & Conditions as well as IWG group of companies 's Shop Terms.

PLANET FITNESS X PUMA – TERMS AND CONDITIONS

1. ELIGIBILITY

1.1. This benefit is made available exclusively to individuals who are verified as Planet Fitness Members ("Members") under the PUMA Partnership Programme.

1.2. To qualify, a Member must:

1.2.1 hold an active Planet Fitness membership in good standing;

1.2.2 not be in arrears with membership fees or any other financial obligations owed to Planet Fitness; and

1.2.3 must not have had their membership suspended for any reason, including being Blacklisted for a breach of Planet Fitness club rules and regulations.

1.3. Any Member whose account is suspended, cancelled, or in arrears will automatically forfeit access to the PUMA discount benefit until such time as their account is restored to active status and all arrears are settled in full.

1.4. Planet Fitness may verify membership status at any time and that its determination is final and binding.

2. DISCOUNTS AVAILABLE

2.1. The following discount structure applies equally to all Planet Fitness membership tiers (Core, Buddy Tag, and Elevate):

2.1.1 20% (twenty percent) discount on all online purchases made via the official PUMA South Africa online store.

2.2. The discount applies to full-priced merchandise only and is not valid on sale or clearance items.

2.3. The discount is calculated on the product's full retail ("was") price and cannot be combined with any other offers, coupons, or promotional codes.

2.4. The discount is for personal use only and may not be transferred, shared, or used on behalf of non-members.

2.5. The discount may not be used for resale or commercial purposes, and any such use shall constitute misuse resulting in termination of the benefit.

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3. REDEMPTION RULES

3.1. All Planet Fitness members are eligible for this benefit this include Core, Buddy Tag and Elevate membership upgrades. Members must log in to the official Planet Fitness Play Application and select the Benefits/ Rewards from the menu and select "REDEEM" function under their applicable benefit section in order to access the PUMA benefit.

3.2. Once "Redeem" is selected, Members will be redirected to a secure PUMA-hosted iframe embedded within the Planet Fitness Play Application.

3.3. Within the iframe, Members must complete the required verification fields (including name, email address, and membership number).

3.4. Once verified, Members will receive their unique PUMA discount code directly via the iframe confirmation screen and/or email.

3.5. The code must then be applied during checkout on the official PUMA South Africa website (www.puma.com) to activate the discount.

3.6. The verification process ensures that only valid and active Planet Fitness members may access the benefit.

3.7. Redemption of all discount codes remains subject to verification and compliance with Planet Fitness and PUMA's Terms & Conditions.

3.8. Planet Fitness shall not be liable for any technical failures, errors, or downtime of the PUMA website, or related digital platforms.

4. LIMITATIONS

4.1. The discount cannot be combined with, or used in conjunction with, any other PUMA promotions, sale events, or coupon codes.

4.2. The discount cannot be exchanged for cash, transferred, traded, or resold.

4.3. The discount cannot be used to offset Planet Fitness membership fees, debit orders, or other unrelated expenses.

4.4. Planet Fitness and PUMA reserve the right to amend, suspend, or withdraw this benefit at any time by providing Members with reasonable prior notice via the Planet Fitness Play Application, website, or email.

4.5. Notice of any amendment, suspension, or withdrawal will be provided via the Planet Fitness Play Application, official website, or registered email address of Members at least 7 (seven) days before the change takes effect, and Planet Fitness's decision in this regard shall be final and binding.

5. DATA SHARING & PRIVACY

5.1. By redeeming this offer, Members consent to the secure exchange of limited personal information (name, email address, and membership verification) between Planet Fitness and PUMA for the purposes of:

5.1.1 Verifying membership eligibility;

5.1.2 Processing discount code requests via the iframe; and

5.1.3 Tracking redemption activity and benefit utilisation.

5.2. All data is processed in accordance with the Protection of Personal Information Act (POPIA) and the privacy policies of both Planet Fitness and PUMA.

5.3. PUMA may retain limited Member data for the purposes of order fulfilment and transactional record-keeping in accordance with applicable legislation.

5.4. Planet Fitness and PUMA acknowledge that they act as independent responsible parties under the Protection of Personal Information Act, 2013 ("POPIA") in respect of all Member data exchanged under this Agreement. Each party shall ensure full compliance with POPIA and any other applicable data protection legislation when processing Member data.

6. SUPPORT & QUERIES

6.1. If a Member cannot view or access the PUMA benefit or iframe within the Planet Fitness Play Application, they must contact the Planet Fitness Call Centre on 0861 496 463 for assistance.

6.2. For online order, delivery, or product-related issues, Members must contact PUMA South Africa directly via:

6.2.1 Email: customerservice.za@puma.com

6.2.2 Website: www.puma.com

6.3. Planet Fitness accepts no liability whatsoever for any product defects, warranty claims, delays in delivery, or other disputes relating to PUMA merchandise, which remain solely between the Member and PUMA.

7. GENERAL

7.1. Planet Fitness and PUMA reserve the right to amend, suspend, or withdraw this benefit at any time, subject to giving Members reasonable prior notice.

7.2. Misuse of discount codes, including but not limited to unauthorised sharing or resale, may result in suspension of the Member's access to the benefit and/or termination of their eligibility.

7.3. By redeeming this benefit, Members acknowledge that they have read, understood, and agree to these Terms & Conditions as well as PUMA's standard online sales terms available at www.puma.com.

7.4. These Terms and Conditions shall be governed by the laws of the Republic of South Africa, and any dispute arising herefrom shall be submitted to the exclusive jurisdiction of the South African courts.

PLANET FITNESS X SKOON – TERMS AND CONDITIONS

1. ELIGIBILITY

1.1. This benefit is made available exclusively to individuals who are verified as Planet Fitness members ("**Members**") under the SKOON partnership programme.

1.2. To qualify, a Member must:

1.2.1 hold an active Planet Fitness membership in good standing;

1.2.2 not be in arrears with membership fees or any other financial obligations owed to Planet Fitness; and

1.2.3 must not have had their membership suspended for any reason, including being Blacklisted for a breach of Planet Fitness club rules and regulations; and

1.2.4 meet all verification requirements placed by Planet Fitness to ensure that only authorised Members are granted access to this benefit.

1.3. Any Member whose account is suspended, cancelled, or in arrears will automatically forfeit access to the SKOON discount benefit until such time as their account is restored to active status and all arrears are settled in full.

2. DISCOUNTS AVAILABLE

2.1. The following discount structures apply to eligible Members:

2.1.1 Core Planet Fitness Members are entitled to receive a 20% (twenty percent) discount on their first SKOON online purchase, and thereafter a 10% (ten percent) ongoing monthly discount on subsequent online purchases;

2.1.2 Buddy Tag Members are entitled to receive a 20% (twenty percent) discount on their first SKOON online purchase, and thereafter a 10% (ten percent) ongoing monthly discount on subsequent online purchases;

2.1.3 Elevate Members are entitled to receive a 20% (twenty percent) discount on their first SKOON online purchase, and thereafter a 10% (ten percent) ongoing monthly discount on subsequent online purchases;

2.2. These discounts are only valid when the Member redeems a unique SKOON discount code, as provided through the Planet Fitness Play App platform. The discount code must be entered during the checkout process on the official SKOON South Africa website at https://www.skoonskin.com/pages/gift-card-terms-and-conditions.

2.3. The 20% (twenty percent) first-time purchase discount constitutes a once-off benefit and may only be redeemed once per verified Member.

2.4. The monthly discount 10% (ten percent) may be redeemed once per calendar month, per Member.

2.5. The discount is strictly limited to personal use by the verified Member and may not be transferred, shared, or applied to purchases made on behalf of non-members.

2.6. Planet Fitness and SKOON reserve the right to revoke or suspend access to the discount if misuse, unauthorised sharing of codes, or fraudulent activity is detected.

3. REDEMPTION RULES

3.1. All eligible Members must log in to the official Planet Fitness Play App and select the Benefits/ Rewards from the menu and select “REDEEM” function under their applicable benefit section in order to access their discount code.

3.2. Redemption of all discount codes remains subject to verification and compliance with Planet Fitness and SKOON Membership rules, regulations, and these Terms & Conditions.

3.3. Two (2) types of discount codes are made available to Members under this benefit:

3.3.1 a First-Time Purchase Code, which may be redeemed once only on the SKOON e-commerce website; and

3.3.2 a Monthly Purchase Code, which is refreshed and made available each month thereafter.

3.4. Members are required to redeem the First-Time Purchase Code prior to using any Monthly Purchase Code.

3.5. It is the Member's responsibility to ensure that the correct code (First-Time or Monthly) is used when making a purchase. Planet Fitness and SKOON will not be held responsible for incorrect or duplicate code usage.

3.6. Once a discount code has been revealed to a Member through the Planet Fitness Play App:

3.6.1 The First-Time Purchase Code will remain visible indefinitely until replaced with a new code in the following year; and can only be used once on the SKOON e-commerce site.

3.6.2 Each Monthly Purchase Code shall remain visible for a period of one calendar month. After this period, the code will automatically expire, and a new code will be made available in the new calendar month.

3.7. Should the Member wish to redeem a benefit thereafter, they must repeat the redemption process within the App, subject to the standard eligibility requirements and applicable terms.

3.8. Members must copy the code and apply it during the checkout process on the SKOON website in order for the discount to take effect.

4. LIMITATIONS

4.1. The discount cannot be combined with, or used in conjunction with, any other SKOON promotions, special offers, or sales campaigns.

4.2. The discount cannot be exchanged for cash, transferred, traded, or resold.

4.3. The 20% (twenty percent) discount shall constitute a once-off benefit and may only be redeemed a single time per eligible Member.

4.4. The 20% (twenty percent) and 10% (ten percent) discounts cannot be used to purchase gift vouchers, bundles, or subscription services.

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4.5. For the 10% (ten percent) discount: Only one voucher may be used per order, and it cannot be combined with any other discount, promotion, or offer. The discount does not apply to already discounted products, value-added packs (VAPs), refills, limited editions, gift sets, gift vouchers, bundles, subscription services, or items on promotion. The offer is subject to product availability, and no rain checks will be issued. No cash alternative, exchanges, or substitutions will be provided for the voucher.

4.6. Planet Fitness and SKOON reserve the right to withdraw or amend the benefit at any time, by providing Members with reasonable prior notice via the Planet Fitness Play App, website, or email.

5. SUPPORT & QUERIES

5.1. If a Member is unable to see or access the discount code within the Planet Fitness Play App platform, they must contact the Planet Fitness Call Centre on 0861 496 463 for assistance.

5.2. If the discount code is visible but applied incorrectly or is not functioning on the SKOON checkout page, or if there are any issues relating to online purchase, delivery, or product queries, the Member must contact SKOON directly:

5.2.1 SKOON Call Centre: 021 065 1550; and

5.2.2 SKOON Terms: https://www.skoonskin.com/pages/gift-card-terms-and-conditions.

6. GENERAL

6.1. Planet Fitness and SKOON reserves the right to amend, suspend, or withdraw this benefit at any time, subject to giving Members reasonable prior notice.

6.2. Misuse of discount codes, including but not limited to unauthorised sharing or resale, may result in suspension of the Member's access to the benefit and/or termination of their benefit eligibility.

6.3. By using this benefit, Members acknowledge that they have read, understood, and agree to these Terms & Conditions as well as SKOON's standard Terms and Conditions.

7. GOVERNING LAW & JURISDICTION

7.1 These Terms and Conditions shall be governed by and construed in accordance with the laws of the Republic of South Africa. Any disputes arising hereunder shall be subject to the exclusive jurisdiction of the South African courts.

8. DATA SHARING & PRIVACY

8.1. By redeeming this benefit, Members consent to the secure exchange of limited personal data (name, email address, and membership verification) between Planet Fitness and SKOON to: (a) verify eligibility; (b) issue and validate discount codes; and (c) track redemptions.

8.2. All processing is conducted under **POPIA** and the parties' privacy policies.

8.3. SKOON. may retain order/transaction details for fulfilment, customer service, and lawful record-keeping.

9. ENTIRE AGREEMENT

9.1. These Terms and Conditions constitute the entire agreement between Planet Fitness, SKOON, and the Member in relation to this benefit, and supersede any prior agreements, communications, or representations.

PLANET FITNESS X THYME FITCHEF – TERMS AND CONDITIONS

1. ELIGIBILITY

1.1. This benefit is made available exclusively to individuals who are verified as Planet Fitness Members ("Members") under the Thyme FitChef Partnership Programme.

1.2. To qualify, a Member must:

1.2.1 hold an active Planet Fitness membership in good standing;

1.2.2 not be in arrears with membership fees or any other financial obligations owed to Planet Fitness; and

1.2.3 must not have had their membership suspended for any reason, including being Blacklisted for a breach of Planet Fitness club rules and regulations; and

1.3. Any Member whose account is suspended, cancelled, or in arrears will automatically forfeit access to the Thyme FitChef discount benefit until such time as their account is restored to active status and all arrears are settled in full.

1.4. Planet Fitness reserves the right to verify membership status at any time, and its determination shall be final and binding.

2. DISCOUNTS AVAILABLE

2.1. The following discount structure applies equally to all Planet Fitness membership tiers (Core, Buddy Tag, and Elevate):

2.1.1 One-Time Purchases: Members receive 10% off eligible one-time purchases made via the official Thyme FitChef website www.fitchef.co.za

2.1.2 Recurring Orders: Members enjoy up to 20% off for recurring meal plan purchases exceeding R1 500, with the discount increasing over time as follows:

- Month 1: 12% off
- Month 2: 14% off
- Month 3: 16% off
- Month 4 and onwards: 20% off

2.2. Only verified, paid-up Planet Fitness Members in good standing are eligible for this offer. Members must access the benefit through the Planet Fitness Play App and register on www.fitchef.co.za/pf to activate and redeem the applicable discounts.

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2.3. All discounts are applied to the original retail ("was") price of eligible items. Discounts cannot be combined with any other offers, promotions, sale items, bundles, or coupons.

2.4. Discounts are strictly limited to personal use by verified Members and may not be transferred, shared, or applied to purchases made on behalf of non-members.

2.5. The discount may not be used for resale, commercial purposes, or purchases made on behalf of third parties, and any such use shall constitute misuse resulting in termination of the benefit.

3. REDEMPTION RULES

3.1. All eligible Members must log in to the official Planet Fitness Play App and select the Benefits/ Rewards from the menu and select "REDEEM" function under their applicable benefit section in order to access their discount code.

3.2. When a Member selects "Redeem" within the Planet Fitness Play App under "Benefits & Rewards", the Member will be directed to an integrated Thyme FitChef validation page.

3.3. On this page, the Member must enter their South African ID number for membership verification. Only active Planet Fitness Members in good standing (not in arrears or suspended) will successfully pass this validation step.

3.4. Upon successful verification, the Member will automatically be redirected to the official Thyme FitChef e-commerce site www.fitchef.co.za to complete their purchase.

3.5. The applicable discount will be applied automatically at checkout— 10% off for one-time purchases or up to 20% off on qualifying recurring orders exceeding R 1 500— depending on the Member's selected purchase month. No manual code entry is required.

3.6. Discount redemption remains subject to successful validation, website functionality, and adherence to both Planet Fitness and Thyme FitChef's Terms & Conditions.

3.7. Planet Fitness shall not be liable for any technical failures, errors, or downtime of the Planet Fitness Play App the Thyme FitChef website, or related digital platforms.

4. LIMITATIONS

4.1. The discount cannot be combined with, or used in conjunction with any other Thyme FitChef promotions, special offers, or loyalty programmes.

4.2. The discount cannot be exchanged for cash, transferred, traded, or resold.

4.3. The discount cannot be used to offset Planet Fitness membership fees, debit orders, or other unrelated expenses.

4.4. Planet Fitness and Thyme FitChef reserve the right to withdraw or amend the benefit at any time, by providing Members with reasonable prior notice via the Planet Fitness Play App website, or email.

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4.5. Notice of any amendment, suspension, or withdrawal will be provided via the Planet Fitness Play App official website, or registered email address of Members at least 7 (seven) days before the change takes effect, and Planet Fitness's decision in this regard shall be final and binding.

5. DATA SHARING & PRIVACY

5.1. By participating in this benefit, Members consent to the secure exchange of limited personal information (id number, name, email address, and membership verification) between Planet Fitness and Thyme FitChef for the purpose of:

5.1.1 Verifying membership eligibility;

5.1.2 Tracking redemption activity; and

5.1.3 Delivering updates or benefit-related communication.

5.2. All data is processed in accordance with the Protection of Personal Information Act (POPIA) and the privacy policies of both Planet Fitness and Thyme FitChef.

5.3. Planet Fitness and FitChef acknowledge that they act as independent responsible parties under the Protection of Personal Information Act, 2013 ("POPIA") in respect of all Member data exchanged under this Agreement. Each party shall ensure full compliance with POPIA and any other applicable data protection legislation when processing Member data.

6. SUPPORT & QUERIES

6.1. If a Member cannot see or access their Thyme FitChef discount code within the Planet Fitness Play App, they must contact the Planet Fitness Call Centre on 0861 496 463 for assistance.

6.2. For order queries, deliveries, or product-related support, Members must contact Thyme FitChef directly via:

6.2.1 Email: orders@thymefitchef.co.za

6.2.2 WhatsApp: 061 496 7798

6.3. Planet Fitness accepts no liability whatsoever for any product defects, warranty claims, delays in delivery, or other disputes relating to Thyme FitChef products or services, which remain solely between the Member and Thyme FitChef.

7. GENERAL

7.1. Planet Fitness and Thyme FitChef reserve the right to amend, suspend, or withdraw this benefit at any time, subject to giving Members reasonable prior notice.

7.2. Misuse of discount codes, including but not limited to unauthorised sharing or resale, may result in suspension of the Member's access to the benefit and/or termination of their eligibility.

7.3. By redeeming this benefit, Members acknowledge that they have read, understood, and agree to these Terms & Conditions as well as Thyme FitChef's standard terms of sale available at www.fitchef.co.za/terms.

8. GOVERNING LAW & JURISDICTION

8.1. These Terms and Conditions shall be governed by and construed in accordance with the laws of the Republic of South Africa. Any disputes arising hereunder shall be subject to the exclusive jurisdiction of the South African courts.

9. ENTIRE AGREEMENT

9.1. These Terms and Conditions constitute the entire agreement between Planet Fitness, Thyme FitChef, and the Member in relation to this benefit, and supersede any prior agreements, communications, or representations.

PLANET FITNESS X UCOOK – TERMS AND CONDITIONS

1. ELIGIBILITY

1.1. This benefit is made available exclusively to individuals who are verified as Planet Fitness members ("**Members**") under the UCOOK partnership programme.

1.2. To qualify, a Member must:

1.2.1 hold an active Planet Fitness membership in good standing;

1.2.2 not be in arrears with membership fees or any other financial obligations owed to Planet Fitness; and

1.2.3 must not have had their membership suspended for any reason, including being Blacklisted for a breach of Planet Fitness club rules and regulations;

1.2.4 meet all verification requirements placed by Planet Fitness to ensure that only authorised Members are granted access to this benefit.

1.3. Any Member whose account is suspended, cancelled, or in arrears will automatically forfeit access to the UCOOK discount benefit until such time as their account is restored to active status and all arrears are settled in full.

2. DISCOUNTS AVAILABLE

2.1. The following discount structures apply to eligible Members:

2.1.1 Core Members are entitled to receive a 50% (fifty percent) discount on their first UCOOK online purchase, and thereafter a 10% (ten percent) ongoing monthly discount on subsequent online purchases;

2.1.2 Buddy Tag Members are entitled to receive a 50% (fifty percent) discount on their first UCOOK online purchase, and thereafter a 10% (ten percent) ongoing monthly discount on subsequent online purchases; and

2.1.3 Elevate Members are entitled to receive a 50% (fifty percent) discount on their first UCOOK online purchase, and thereafter a 10% (ten percent) ongoing monthly discount on subsequent online purchases.

2.2. These discounts are only valid when the Member redeems a unique UCOOK discount code, as provided through the Planet Fitness App platform. The discount code must be entered during the checkout process on the official UCOOK South Africa website at https://UCOOK.co.za/terms .

2.3. The 50% (fifty percent) first-time purchase discount constitutes a once-off benefit and may only be redeemed once per verified Member.

2.4. The monthly discount 10% (ten percent) may be redeemed once per calendar month, per Member.

2.5. The discount is strictly limited to personal use by the Verified Member and may not be transferred, shared, or applied to purchases made on behalf of non-members.

2.6. Planet Fitness and UCOOK reserve the right to revoke or suspend access to the discount if misuse, unauthorised sharing of codes, or fraudulent activity is detected.

3. REDEMPTION RULES

3.1. All eligible Members must log in to the official Planet Fitness Play App and select the Benefits/ Rewards from the menu and select "REDEEM" function under their applicable benefit section in order to access their discount code.

3.2. Redemption of all discount codes remains subject to verification and compliance with Planet Fitness and UCOOK Membership rules, regulations, and these Terms & Conditions.

3.3. Two (2) types of discount codes are made available to Members under this benefit:

3.3.1 a First-Time Purchase Code, which may be redeemed once only on the Faithful to Nature e-commerce website; and

3.3.2 a Monthly Purchase Code, which is refreshed and made available each month thereafter.

3.4. Members are required to redeem the First-Time Purchase Code prior to using any Monthly Purchase Code.

3.5. It is the Member's responsibility to ensure that the correct code (First-Time or Monthly) is used when making a purchase. Planet Fitness and UCOOK will not be held responsible for incorrect or duplicate code usage.

3.6. Once a discount code has been revealed to a Member through the Planet Fitness Play App:

3.6.1 The First-Time Purchase Code will remain visible indefinitely until replaced with a new code in the following year; and can only be used once on the UCOOK e-commerce site.

3.6.2 Each Monthly Purchase Code shall remain visible for a period of one calendar month. After this period, the code will automatically expire and will be updated with a new code the following calendar month.

3.7. Should the Member wish to redeem a benefit thereafter, they must repeat the redemption process within the App, subject to the standard eligibility requirements and applicable terms.

3.8. Members must copy the code and apply it during the checkout process on the UCOOK. website in order for the discount to take effect.

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4. LIMITATIONS

4.1. Offer may not be combined with any other sale, promotion, discount, code, credit, coupon, and/or offer.

4.2. The discount/code cannot be exchanged for cash, transferred, traded, resold, or otherwise bartered.

4.3. The 50% (fifteen percent) discount shall constitute a once-off benefit and may only be redeemed a single time per eligible Member.

4.4. The 50% (fifteen percent) and 10% (ten percent) discounts cannot be used to purchase gift vouchers, bundles, or subscription services.

4.5. For the 10% (ten percent) discount: Only one voucher may be used per order, and it cannot be combined with any other discount, promotion, or offer. The offer is subject to product availability, and no rain checks will be issued. No cash alternative, exchanges, or substitutions will be provided for the voucher.

4.6. Planet Fitness and UCOOK reserve the right to withdraw or amend the benefit at any time, subject to reasonable prior notice where practical.

5. SUPPORT & QUERIES

5.1. If a Member is unable to see or access the discount code within the Planet Fitness App platform, they must contact the Planet Fitness Call Centre on 0861 496 463 for assistance.

5.2. If the discount code is visible and applied incorrectly and is not functioning on the UCOOK checkout page, or if there are any issues relating to online purchase, delivery, or product queries, the Member must contact UCOOK directly:

5.2.1 UCOOK Call Centre: 021 447 4424; and

5.2.2 UCOOK Terms: https://UCOOK.co.za/terms

6. GENERAL

6.1. Planet Fitness and UCOOK reserve the right to amend, suspend, or withdraw this benefit at any time, subject to giving Members reasonable prior notice.

6.2. Misuse of discount codes, including but not limited to unauthorised sharing or resale, may result in suspension of the Member's access to the benefit and/or termination of their benefit eligibility.

6.3. By using this benefit, Members acknowledge that they have read, understood, and agree to these Terms & Conditions as well as UCOOK's standard Terms and Conditions.

6.4. Should the Member wish to redeem a benefit thereafter, they must repeat the redemption process within the App, subject to the standard eligibility requirements and applicable terms.

6.5. The discount cannot be combined with, or used in conjunction with, any other UCOOK promotions, special offers, or sales campaigns.

6.6. The discount cannot be exchanged for cash, transferred, traded, or resold.

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6.7. The 50% (fifty percent) discount shall constitute a once-off benefit and may only be redeemed a single time per eligible Member.

6.8. The 50% (fifty percent) and 10% (ten percent) discounts cannot be used to purchase gift vouchers, bundles, or subscription services.

6.9. For the 10% (ten percent) discount: Only one voucher may be used per order, and it cannot be combined with any other discount, promotion, or offer. The discount does not apply to already discounted products, value-added packs (VAPs), refills, limited editions, gift sets, gift vouchers, bundles, subscription services, or items on promotion. The offer is subject to product availability, and no rain checks will be issued. No cash alternative, exchanges, or substitutions will be provided for the voucher.

6.10. Planet Fitness and UCOOK reserve the right to withdraw or amend the benefit at any time, subject to reasonable prior notice where practical.

7. GOVERNING LAW & JURISDICTION

7.1. These Terms and Conditions shall be governed by and construed in accordance with the laws of the Republic of South Africa. Any disputes arising hereunder shall be subject to the exclusive jurisdiction of the South African courts.

8. DATA SHARING & PRIVACY

8.1. By redeeming this benefit, Members consent to Planet Fitness and UCOOK sharing limited personal information (name, email address, and membership verification) to: (a) validate eligibility; (b) enable voucher/code application; and (c) monitor benefit utilisation.

8.2. Processing complies with POPIA and both parties' privacy policies.

8.3. UCOOK may retain order data for delivery, customer support, and statutory purposes.

9. ENTIRE AGREEMENT

9.1. These Terms and Conditions constitute the entire agreement between Planet Fitness, UCOOK, and the Member in relation to this benefit, and supersede any prior agreements, communications, or representations.

PLANET FITNESS X USN – TERMS AND CONDITIONS

1. ELIGIBILITY

1.1. This benefit is exclusively available to verified Planet Fitness Members ("**Members**") who qualify under the USN partnership programme.

1.2. To qualify, a Member must:

1.2.1 hold an active Planet Fitness membership in good standing;

1.2.2 not be in arrears with membership fees or any other financial obligations owed to Planet Fitness; and

1.2.3 must not have had their membership suspended for any reason, including being Blacklisted for a breach of Planet Fitness club rules and regulations; and

1.2.4 meet all verification requirements placed by Planet Fitness to ensure that only authorised Members are granted access to this benefit.

1.3. Any Member whose account is suspended, cancelled, or in arrears will automatically forfeit access to the USN discount benefit until such time as their account is restored to active status and all arrears are settled in full.

2. DISCOUNTS AVAILABLE

2.1. The following discount structures apply to eligible Members:

2.1.1 Core Planet Fitness Members are entitled to receive a 10% (ten percent) discount on their USN online purchases.

2.1.2 Buddy Tag Members are entitled to receive a 10% (ten percent) discount on their USN online purchases.

2.1.3 Elevate Members are entitled to receive a 15% (fifteen percent) discount on their USN online purchases.

2.2. Planet Fitness and USN reserve the right to revoke or suspend access to the discount if misuse, unauthorised sharing of codes, or fraudulent activity is detected.

2.3. The discount is strictly limited to personal use by the Verified Member and may not be transferred, shared, or applied to purchases made on behalf of non-members.

2.4. Discounts apply only when the Member redeems a valid USN discount code during the checkout process on the official USN South Africa website: https://za.usn.global/policies/terms-of-service.

2.5. USN discount codes are accessible via the Planet Fitness Play App and are exclusive to Planet Fitness Members.

3. REDEMPTION RULES

3.1. All eligible Members must log in to the official Planet Fitness Play App and select the Benefits/ Rewards from the menu and select “REDEEM” function under their applicable benefit section in order to access their discount code:

3.1.1 **Tier One**

Core Members
shall only be presented with their Core-specific discount code of 10% (ten percent).

3.1.2 **Tier Two:**

Buddy Tag Members
shall only be presented with their Buddy Tag discount code, which is 10% (ten percent).

3.1.3 **Tier Three**

Elevate Members

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shall only be presented with their Elevate discount code of 15% (fifteen percent) which constitutes the highest discount tier available.

3.2. At no time shall a Member be entitled to view, claim, or redeem a discount code other than that which applies strictly to their verified benefit tier.

3.3. Redemption of all discount codes remains subject to verification and compliance with Planet Fitness and USN rules, regulations, and these Terms & Conditions.

3.4. Once a discount code has been revealed to a Member through the Planet Fitness Play App, the code shall remain visible for a period of 24 (twenty-four) hours from the time of first display.

3.5. Should the Member wish to redeem a benefit thereafter, they must repeat the redemption process within the Planet Fitness Play App, subject to the standard eligibility requirements and applicable terms.

3.6. Members must copy the code and apply it during the checkout process on the USN website https://za.usn.global/, in order for the discount to take effect.

3.7. Once a Member has used a discount code on the USN e-commerce website, that code will automatically apply to subsequent purchases at the same discount level, until the Member's tier changes. Members will not be required to obtain a new code unless their discount tier changes, in which case a new code will be issued and must be redeemed to activate the updated discount.

3.8. In the event that a Member upgrades to a higher benefit tier, they must select "Redeem" again within the Planet Fitness Play App in order to receive a new discount code reflecting the applicable discount for their new tier. Existing codes may not be reused once a Member's tier has changed.

4. LIMITATIONS

4.1. The discount cannot be combined with, or used in conjunction with, any other USN promotions, special offers, or sales campaigns.

4.2. The discount cannot be exchanged for cash, transferred, traded, or resold.

4.3. Planet Fitness and USN reserve the right to withdraw or amend the benefit at any time, subject to reasonable prior notice where practical.

5. SUPPORT & QUERIES

5.1. If a Member is unable to see or access the discount code within the Planet Fitness Play App platform, they must contact the Planet Fitness Call Centre on 0861 496 463 for assistance.

5.2. If the discount code is visible but applied incorrectly or is not functioning on the USN. e-commerce checkout page, or if there are any issues relating to online purchase, delivery, or product queries, the Member must contact USN Call Centre at 086 1111 876.

5.3. Planet Fitness is not responsible for technical issues, downtime, or errors on the USN website or checkout process. Members must contact USN directly for order-related support.

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6. GENERAL

6.1. Planet Fitness and USN reserves the right to amend, suspend, or withdraw this benefit at any time, subject to giving Members reasonable prior notice.

6.2. Misuse of discount codes, including but not limited to unauthorised sharing or resale, may result in suspension of the Member's access to the benefit and/or termination of their benefit eligibility.

6.3. By using this benefit, Members acknowledge that they have read, understood, and agree to these Terms & Conditions as well as USN Shop Terms. That can be found at https://za.usn.global/pages/u-gain-rewards-terms-of-service.

7. GOVERNING LAW & JURISDICTION

7.1. These Terms and Conditions shall be governed by and construed in accordance with the laws of the Republic of South Africa. Any disputes arising hereunder shall be subject to the exclusive jurisdiction of the South African courts.

8. DATA SHARING & PRIVACY

8.1. By redeeming this benefit, Members consent to the secure exchange of limited personal information (name, email address, and membership verification) between Planet Fitness and USN for: (a) eligibility checks; (b) discount code activation and auto-apply logic; and (c) redemption tracking.

8.2. Data is processed per POPIA and each party's privacy policy.

8.3. USN may retain order and transaction records for fulfilment, warranty, and lawful record-keeping.

9. ENTIRE AGREEMENT

9.1. These Terms and Conditions constitute the entire agreement between Planet Fitness, USN, and the Member in relation to this benefit, and supersede any prior agreements, communications, or representations.

5. PRIZES AND GIVEAWAYS

TRAIN WINTER CASH PRIZE GIVEAWAY

1. INTRODUCTION

1.1. These Terms and Conditions ("Terms") govern the Participant's participation in the Train Winter Giveaway ("Giveaway") promoted by Planet Fitness ("Planet Fitness").

1.2. By entering the Giveaway, Participants agree to be bound by these Terms. Giveaway-specific rules may apply in addition to these Terms. In the event of a conflict between these Terms and any Giveaway-specific rules, the Giveaway-specific rules will prevail.

1.3. The rules set out in these Terms will govern the Giveaway and participation in the Giveaway constitutes acceptance of these Terms by the Participant.

2. ELIGIBILITY

2.1. The Giveaway is open to all verified natural persons who are 18 (eighteen) years or older and are permanent residents of the Republic of South Africa at the time of entry, and who hold a valid South African Identity Document ("Participants"), subject to clause 2.3.

2.2. To enter the Giveaway, Participants must sign up for Planet Fitness membership, be approved, and verified in accordance with Planet Fitness's internal membership procedures, during the period from 01 May 2025 to 31 May 2025 ("Giveaway Period").

2.3. The following individuals are not eligible to participate in the Giveaway:

2.3.1 Directors, members, partners, agents, consultants, personal trainers, tenants, ambassadors, influencers, sponsors, or employees of Planet Fitness;

2.3.2 Individuals in the same categories listed in 2.3.1 from suppliers or service providers to Planet Fitness in connection with the Giveaway;

2.3.3 Individuals in the same categories listed in 2.3.1 from Planet Fitness's advertising or promotional agencies or associated companies;and in all such cases, their immediate family members (including spouses, life partners, parents, children, siblings, and business associates).

2.4. The Giveaway is only available to new members who pay the applicable Joining Fees, Tag Fees, and Activation Fees as published and/or regulated by Planet Fitness.

3. ENTRY PROCESS

3.1. Only one entry per Participant will be accepted unless otherwise specified. Multiple entries will be disqualified.

3.2. The Giveaway opens on 01/05/2025 and closes at 23h59 on 31/05/2025 ("Giveaway Period"). No late entries will be accepted.

3.3. By entering the Giveaway and/or accepting a prize (if awarded), the Participant agrees to be bound by these Terms.

3.4. Entries not received before the Giveaway closing date will be deemed ineligible, regardless of the reason for the delay. Planet Fitness and its affiliates accept no responsibility for entries not received on time or at all due to technical issues or other related problems.

3.5. Participants are responsible for ensuring that all information submitted to Planet Fitness is accurate, complete, and up to date. Invalid, inaccurate, or misleading information may result in disqualification.

3.6. All costs incurred by the Participant other than those relating to items expressly included in the prize are for the Participant's own account.

3.7. Entry is only valid through the medium and manner described in these Terms.

3.8. A Participant may only enter the Giveaway once.

4. PRIZE

4.1. The prize consists of a once-off cash payment of R250,000.00 (two hundred and fifty thousand South African Rand).

4.2. The prize is non-transferable, non-refundable, and may not be exchanged.

4.3. Planet Fitness reserves the right to substitute the prize with one of equal or greater value if the original becomes unavailable.

4.4. If it is unlawful for Planet Fitness to award the prize to a Participant, the prize will be forfeited.

4.5. The Participant is responsible for obtaining any required documentation to accept and use the prize.

4.6. For travel-related prizes, this includes valid travel documents at the Participant's own expense.

5. WINNER SELECTION AND NOTIFICATION

5.1. The Giveaway Winner will be randomly selected from all eligible entries.

5.2. The draw will take place in June 2025 (exact date to be confirmed) and the winner will be contacted directly and announced publicly.

5.3. If the winner is unreachable or fails to collect the prize within seven business days, the prize will be forfeited.

5.4. An alternate winner may then be selected under the same conditions.

5.5. The winner must meet the eligibility criteria and be over eighteen.

5.6. Proof of ID, residence, and possibly proof of purchase may be required.

5.7. Planet Fitness reserves the right to verify eligibility through automated or manual checks.

5.8. The prize will only be awarded after successful verification.

5.9. If verification fails, a substitute winner may be selected.

5.10. Audits may be conducted to confirm eligibility or authenticity of entries.

5.11. Suspected fraud or manipulation may result in disqualification.

5.12. Disqualified entries or Participants forfeit the prize without compensation.

6. PRIZE DELIVERY

6.1. The prize will be paid via EFT to a valid South African bank account in the winner's name.

6.2. Proof of identity, age, residence, and banking details may be required before payment.

6.3. Planet Fitness may invite the winner to participate in promotional activities.

6.4. If required information is not provided, the prize will be forfeited.

6.5. Participation and prize use is at the Participant's own risk.

7. USE OF PERSONAL INFORMATION (POPIA COMPLIANCE)

7.1. By entering, Participants consent to Planet Fitness processing their personal information.

7.2. All personal data will be processed in line with the Protection of Personal Information Act, 2013 ("POPIA").

7.3. Personal data will not be shared with third parties except where required by law or for prize fulfilment.

7.4. Participants may be asked to take part in promotional content.

7.5. 7.5. Participants have the right to access, correct, or request deletion of their data under POPIA.

8. NO FINANCIAL ADVICE OR SERVICES

8.1. Planet Fitness is not a registered Financial Services Provider and does not offer financial advice or intermediary services.

8.2. The Giveaway is a promotional competition and not financial guidance.

9. LIMITATION OF LIABILITY

9.1. Planet Fitness and affiliates are not liable for any injury, loss, or damage arising from participation or prize use.

9.2. Participants indemnify Planet Fitness against claims arising from participation or prize acceptance.

9.3. Planet Fitness is not liable for force majeure or events beyond its control.

9.4. No liability is accepted for harm or changes related to the prize or the Giveaway.

10. GENERAL

10.1. Planet Fitness may amend these Terms or cancel the Giveaway at any time if legally required or in cases of fraud.

10.2. All decisions are final. No correspondence will be entered into.

10.3. The Giveaway is governed by South African law. Disputes will fall under the jurisdiction of South African courts.

10.4. The Giveaway is not sponsored by any social media platform.

11. CONTACT INFORMATION

For any questions or to exercise your POPIA rights, contact:
queries@planetfitness.co.za

KICKSTART

1.1. This benefit is only applicable to selected clubs only.

1.2. To qualify for promotional items,

1.2.1 complete eight training sessions in 8 weeks and receive a sweat towel;

1.2.2 complete sixteen training sessions in 8 weeks and receive a tog bag;

1.2.3 complete twenty-four training sessions in 8 weeks and receive a sweat towel and tog bag.

1.3. Qualifying members may only claim 1 (one) prize per membership.

1.4. Only one session per day will be recorded as a visit.

1.5. Offer only valid to first time members.

1.6. Free memberships, such as Dependants, Teachers, Influencers and Ambassadors are excluded from this offer.

1.7. Only valid to main members over the age of thirteen.

1.8. Only valid for memberships 12- months or longer.

BLUE VAULT, REFER A FRIEND

1. INTRODUCTION

1.1. These Terms and Conditions ("Terms") govern participation in the Blue Vault Refer a Friend Giveaway ("Giveaway") promoted by Planet Fitness ("Planet Fitness").

1.2. By entering the Giveaway, all participants ("Participants") agree to be bound by these Terms. Additional Giveaway-specific rules may apply. In the event of a conflict between these Terms and the Giveaway-specific rules, the latter shall prevail.

1.3. Participation in the Giveaway constitutes acceptance of these Terms.

2. ELIGIBILITY

2.1. The Giveaway is open to natural persons who:

2.1.1 are 18 years or older at the time of entry,

2.1.2 are permanent residents of the Republic of South Africa, and

2.2. hold a valid South African identity document.

2.3. Participants must:

2.3.1 be verified and current Planet Fitness members in good standing,

2.3.2 be approved according to Planet Fitness's internal membership procedures, and

2.3.3 enter the Giveaway during the official campaign period ("Giveaway Period").

2.4. Each referral must be a natural person who also:

2.4.1 is 18 years or older,

2.4.2 is a South African permanent resident, and

2.4.3 holds a valid South African ID ("Referred Party").

2.5. Participants may submit an unlimited number of referrals.

2.6. For a referral to qualify as a "Compliant Referral", the Referred Party must:

2.6.1 sign up for a 12- or 24-month Planet Fitness membership within the Giveaway Period ("Successful Sign-Up").

2.7. Only Compliant Referrals followed by a Successful Sign-Up ("Compliant Successful Sign-Up") will entitle the Participant to access the Blue Vault.

2.8. Access will be granted **seven business days** after the Referred Party completes a Compliant Successful Sign-Up and has paid the applicable joining, tag, and activation fees.

2.9. Access will expire if the Referred Party fails to meet the Compliant Successful Sign-Up requirements during the Giveaway Period or is deemed non-compliant under Planet Fitness's rules.

2.10. The following individuals and their immediate family (spouses, life partners, parents, children, siblings, and business associates) are not eligible:

2.10.1 Planet Fitness directors, employees, agents, consultants, trainers, ambassadors, sponsors, or tenants.

2.10.2 Service providers to Planet Fitness in connection with the Giveaway.

2.10.3 Employees or representatives of Planet Fitness's advertising or promotional agencies.

3. ENTRY PROCESS

3.1. Participants may submit unlimited referrals, subject to clause 2.6.

3.2. No late entries will be accepted.

3.3. Entries that are incomplete, false, or misleading will be disqualified.

3.4. Planet Fitness accepts no responsibility for delayed, lost, or failed entries due to technical issues.

3.5. Participants are responsible for submitting accurate and updated information.

3.6. All additional costs not explicitly included in the prizes are the Participant's responsibility.

3.7. Entry is only valid through the method outlined in these Terms.

4. GIVEAWAY PRIZES

4.1. A Participant gains access to the Blue Vault for every Compliant Successful Sign-Up.

4.2. Prizes are awarded on a **first-come, first-served** basis and subject to availability.

4.3. Prizes are non-transferable, non-refundable, non-exchangeable, and may not be resold.

4.4. This Giveaway cannot be combined with other Planet Fitness promotions.

4.5. Planet Fitness may substitute prizes of equal or greater value if necessary.

4.6. If awarding a prize is deemed unlawful, the prize will be forfeited.

4.7. Participants are responsible for obtaining any required documentation to use the prize.

4.8. For prizes involving travel, all related costs and documents are the Participant's responsibility.

4.9. Prizes including discounts or free membership months will be applied:

4.9.1 only after verification under clause 5, and

4.9.2 to the **next full billing cycle** of the verified Participant's account.

4.10. No partial or retroactive application of these benefits is allowed.

4.11. Prizes must be applied to the Participant's Planet Fitness membership only—not the Referred Party's.

4.12. Month Credit and R200 Off Gift Exclusions:

4.12.1 A Month Credit will be applicable only to the Membership Fee rate charged to the verified active Planet Fitness Membership account of the Giveaway Winner as at the date the Month Credit is applied or redeemed. Any downgrades, upgrades, and/or changes in policies will not affect the value of the Month Credit, and any difference between the value of the Month Credit and the applicable rate will be payable by the Member.

4.12.2 Month Credit is non-refundable.

4.12.3 Month Credit is not transferable.

4.12.4 Month Credit is not applicable to any levy fee.

4.12.5 The Blue Vault Free Membership benefit and/or R200 Off Gift benefit may not be combined with any other Planet Fitness offer, promotion, or discount, unless expressly authorised in writing by Planet Fitness.

5. WINNER SELECTION AND NOTIFICATION

5.1. Planet Fitness will select the Giveaway Winner from eligible Participants in a fair and transparent manner.

5.2. Winners will be announced on Planet Fitness's official platforms.

5.3. If a Winner cannot be contacted or fails to collect the prize within seven business days, the prize will be forfeited.

5.4. Planet Fitness may then select an Alternate Winner.

5.5. 5.5. Winners may be required to provide ID, proof of residence, and/or proof of purchase.

5.6. Planet Fitness may conduct verification using automated or manual methods.

5.7. Prizes will be awarded only after successful verification ("Verified Winner").

5.8. If verification fails, Planet Fitness may choose a Substitute Winner.

5.9. Planet Fitness reserves the right to audit participants for compliance. Fraud or manipulation will result in disqualification.

5.10. Invalid or ineligible entries will be forfeited.

5.11. Participants will receive a prize claim link via WhatsApp or the Planet Fitness app.

5.12. Prizes can be selected from the Blue Vault list after each Compliant Successful Sign-Up.

6. PRIZE DELIVERY

6.1. Physical prizes must be collected from the Winner's home Planet Fitness Club.

6.2. The Club General Manager or a designated staff member will handle handover.

6.3. Digital prizes will be sent electronically.

6.4. Proof of ID, age, residence, or banking details may be required.

6.5. Winners may be invited to participate in promotional activities.

6.6. Refusal to provide required information results in prize forfeiture.

6.7. Participation and prize acceptance are at the Verified Winner's own risk.

7. PERSONAL INFORMATION (POPIA)

7.1. By entering, Participants consent to the collection and processing of personal information for administering the Giveaway.

7.2. Planet Fitness will process data in accordance with the Protection of Personal Information Act No. 4 of 2013 (POPIA).

7.3. Personal data will only be shared as needed to fulfil the prize or as required by law.

7.4. Participants may be asked to appear in promotional content (e.g., name, photo).

7.5. Participants may request access to or deletion of their data, per POPIA.

8. NO FINANCIAL ADVICE

8.1. Planet Fitness is not a registered Financial Services Provider.

8.2. The Giveaway is a promotional campaign and does not constitute financial advice.

9. LIMITATION OF LIABILITY

9.1. Planet Fitness is not liable for any loss, damage, or injury from participation or prize usage.

9.2. Participants (or their heirs) indemnify Planet Fitness from any claims.

9.3. Planet Fitness is not liable for events beyond its control (e.g., natural disasters, cyber-attacks).

9.4. No liability is accepted for changes or harm relating to the Giveaway or prizes.

10. GENERAL PROVISIONS

10.1. Planet Fitness may amend or cancel the Giveaway without prior notice.

10.2. All decisions are final and binding.

10.3. The Giveaway is governed by South African law and courts.

10.4. The Giveaway is not affiliated with any social media platform.

10.5. Incorrect or outdated member information may lead to disqualification.

10.6. Only one prize per Compliant Referral is allowed.

10.7. Inactive members or those in arrears are ineligible.

10.8. Fraud or abuse will result in disqualification and prize forfeiture.

11. CONTACT INFORMATION

11.1. For queries or data-related requests, contact:
queries@planetfitness.co.za

12. A COMPLIMENTARY 2-NIGHT STAY AT ANY SOUTHERN SUN HOTEL IN SOUTH AFRICA TERMS AND CONDITIONS

12.1. Bookings must be made in advance.

12.2. The Beverly Hills Hotel and Southern Sun Timeshare properties are not included in the voucher.

12.3. Drakensberg Sun ft Sabi River Sun are available for a 2-night, mid-week break and does not include the chalets.

12.4. The Mount Grace Hotel Ft Spa is available for a 2-night; mid-week break only.

12.5. The Arabella Hotel, Golf ft Spa is available Sunday to Thursday only.

12.6. This voucher is valid for a period of twelve months (12) from the abovementioned date and is not transferable, cannot be converted to cash and will not be re-issued if lost or date expires.

12.7. This voucher must be taken up within the period specified and cannot be extended.

12.8. You may take advantage of your voucher at a time convenient to yourself, subject to availability, apart from:

12.8.1 school holidays

12.8.2 public holidays

12.8.3 during any major events

SOCIAL MEDIA GIVEAWAYS

1.1. Giveaways are open to South African residents aged 18 (eighteen) years and older. Employees of Planet Fitness, affiliated partners, and their immediate family members are not eligible to participate.

1.2. Giveaway entries are only valid if submitted through official Planet Fitness South Africa social media platforms, including but not limited to Instagram, Facebook, TikTok, Twitter (X), and LinkedIn. Only entries submitted in accordance with the instructions outlined in the relevant promotional post will be considered.

1.3. The selection of the winner will be conducted either randomly or by means of criteria specified within the promotional post. Winners will be contacted directly via the platform through which the entry was submitted. Should a winner fail to respond within 24 (twenty-four) hours of initial contact, Planet Fitness reserves the right to select an alternative winner.

1.4. Prizes are non-transferable, non-refundable, and may not be exchanged for cash unless otherwise stated. Planet Fitness reserves the right to substitute any prize with an alternative of equal or greater value at its sole discretion.

1.5. By participating in any social media giveaway, entrants grant Planet Fitness the right to make use of submitted content (including but not limited to comments, images, or videos) for marketing, promotional, and brand-related purposes, without compensation.

1.6. Planet Fitness reserves the right to disqualify any participant suspected of fraudulent behaviour, including but not limited to the use of fake accounts, repeated tagging of the same individuals, or any conduct that undermines the integrity of the competition.

1.7. By entering, the participant consents to the use of their personal data for purposes of communication related to the giveaway and future promotional activities by Planet Fitness. Personal data will not be shared with third parties outside of Planet Fitness or its official campaign partners without express consent.

1.8. Social media giveaways are not affiliated with, sponsored by, or endorsed by Instagram, Facebook, TikTok, Twitter (X), or LinkedIn in any manner. These promotions are subject to the laws of the Republic of South Africa and participants consent to the jurisdiction of the South African courts for the resolution of any disputes.

6. CURRENT PROMOTIONS

PLANET FITNESS BLACK FRIDAY PROMOTION FOR DISCOVERY VITALITY MEMBERS 2025

1. PROMOTION OVERVIEW

1.1. The *Planet Fitness Black Friday Promotion* ("the Promotion") is offered by Planet Fitness (Pty) Ltd and JustGym, collectively referred to as "Planet Fitness", to eligible Discovery Vitality members.

1.2. The Promotion Period runs from **28 November 2025 to 1 December 2025** ("the Promotion Period").

1.3. Participation in this Promotion constitutes acceptance of these Terms and Conditions, together with the **Planet Fitness Standard Membership Terms and Conditions**.

2. ELIGIBILITY

2.1. The Promotion is available exclusively to:

2.1.1 Verified **Discovery Vitality members**; and

2.2. Both new and rejoining Discovery Vitality members are eligible to participate.

2.3. Participants must be **18 (eighteen) years or older** at the time of joining.

2.4. A valid **South African ID**, **Driver's Licence**, or **passport** must be presented as proof of identity.

2.5. **Student**, **Pensioner**, **Limited**, and **PIF (Paid in Full)** memberships are **excluded** from this Promotion.

2.6. Each membership may benefit from **only one promotional offer** at a time.

3. PROMOTIONAL BENEFITS

3.1. **Activation fees** are **waived** exclusively during the Promotion Period for eligible participants joining on **12-month memberships**.

3.2. A **R150 tag fee** remains payable upon joining.

3.3. The Promotion may not be combined with any other discount, promotion, or offer.

3.4. The Promotion is **non-transferable**, **non-refundable**, and **not redeemable for cash**.

3.5. **Membership fees** are subject to **annual increases effective 1 January 2026**, irrespective of join date.

4. DURATION AND CANCELLATION

4.1. The Promotion applies to memberships with a **minimum fixed term of 12 (twelve) months**.

4.2. Early cancellation will attract **penalties in accordance with Section 14 of the Consumer Protection Act, 2008 (CPA)**.

4.3. After completion of the fixed term, memberships continue on a month-to-month basis, subject to **one full calendar month's written notice** for cancellation.

4.4. A **5-day cooling-off period** applies in accordance with the CPA.

5. GENERAL

5.1. Participants agree to link the **Discovery Vitality Black Friday Campaign** to their memberships and to pay any applicable additional monthly fee.

5.2. Planet Fitness reserves the right to **withdraw or amend** this Promotion, or any part thereof, **at any time without prior notice**.

5.3. All memberships and promotional benefits remain subject to **Planet Fitness Standard Membership Terms and Conditions**, available at www.planetfitness.co.za.

SANLAM REALITY BLACK FRIDAY CAMPAIGN – TERMS AND CONDITIONS (2025)

1. PROMOTION OVERVIEW

1.1. The Sanlam Reality Black Friday Promotion ("the Promotion") is offered by Planet Fitness (Pty) Ltd and JustGym, collectively referred to as "Planet Fitness".

1.2. The Promotion Period runs from 28 November 2025 to 1 December 2025 ("the Promotion Period").

1.3. Participation in this Promotion constitutes acceptance of these Terms and Conditions, together with the Planet Fitness Standard Membership Terms and Conditions.

2. ELIGIBILITY

2.1. The Promotion is available exclusively to:

2.1.1 Verified Sanlam Reality members; and

2.2. Both new and rejoining Sanlam Reality members are eligible to participate.

2.3. Participants must be 18 (eighteen) years or older at the time of joining.

2.4. A valid South African ID, Driver's Licence, or Passport must be presented as proof of identity.

2.5. Student, Pensioner, Limited, and PIF (Paid in Full) memberships are excluded from this Promotion.

2.6. Members with outstanding arrears must settle all arrears in full before the Promotion may be applied or activated.

2.7. Only one promotional offer may be applied per membership at a time.

2.8. Former members in arrears may only join via the official JotForm process, with a corresponding QContact case raised for Admin to validate and approve before activation.

3. PROMOTIONAL BENEFITS

3.1. Activation fees are waived exclusively during the Promotion Period for verified Sanlam Reality members joining on 12/24-month memberships.

3.2. A R150 tag fee remains payable upon joining.

3.3. This Promotion may not be combined with any other discount, promotion, or offer.

3.4. The Promotion cannot be applied retroactively to memberships activated before the Promotion Period.

3.5. This Promotion is non-transferable, non-refundable, and not redeemable for cash.

3.6. Membership fees are subject to annual increases effective 1 January 2026, irrespective of join date.

3.7. Annual increases apply on Planet Fitness' standard increase date regardless of join date.

4. DURATION AND CANCELLATION

4.1. The Promotion applies to memberships with a minimum fixed term of 12 (twelve) or 24 (twenty-four) months.

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Directors: M Rivera (CEO) M De Wet (Managing Director)

4.2. Early cancellation will attract penalties in accordance with Section 14 of the Consumer Protection Act, 2008 (CPA).A reasonable cancellation fee will be charged in accordance with CPA Regulation 5.

4.3. After completion of the fixed term, memberships continue on a month-to-month basis, subject to one full calendar month's written notice for cancellation.

4.4. A 5-day cooling-off period applies in accordance with the CPA. Cooling-off applies as follows: 5 business days for in-club agreements; 7 days for online agreements, as per Section 16 of the CPA.

5. GENERAL

5.1. Eligibility for the Promotion requires successful verification of Sanlam Reality membership via the Planet Fitness iTensity integration. If Sanlam Reality membership cannot be verified or lapses at any time, promotional benefits fall away and the membership reverts to standard rates.

5.2. Planet Fitness reserves the right to withdraw or amend this Promotion, or any part thereof, at any time without prior notice.

5.3. All memberships and promotional benefits remain subject to Planet Fitness Standard Membership Terms and Conditions, available at www.planetfitness.co.za.

5.4. Cancellation of the membership is subject to the Consumer Protection Act (CPA), including applicable early-cancellation penalties for terminating the agreement during the fixed-term period and the requirement of one full calendar month's written notice after the fixed-term.

5.5. A cooling-off period applies in accordance with the CPA. Members who join in-club have 5 (five) business days to cancel, and members who join online have 7 (seven) business days to cancel from the date of signing. Cooling-off applies as follows: 5-business days for in-club agreements; 7 days for online agreements, as per Section 16 of the CPA.

MOMENTUM MULTIPLY BLACK FRIDAY CAMPAIGN – TERMS AND CONDITIONS (2025)

1. PROMOTION OVERVIEW

1.1. The Momentum Multiply Black Friday Promotion ("the Promotion") is offered by Planet Fitness (Pty) Ltd and JustGym, collectively referred to as "Planet Fitness".

1.2. The Promotion Period runs from 28 November 2025 to 1 December 2025 ("the Promotion Period").

1.3. Participation in this Promotion constitutes acceptance of these Terms and Conditions, together with the Planet Fitness Standard Membership Terms and Conditions.

2. ELIGIBILITY

2.1. The Promotion is available exclusively to:

2.1.1 Verified Momentum Multiply members; and

2.2. Both new and rejoining Momentum Multiply members are eligible to participate.

2.3. Participants must be 18 (eighteen) years or older at the time of joining.

2.4. A valid South African ID, Driver's Licence, or Passport must be presented as proof of identity.

2.5. Student, Pensioner, Limited, and PIF (Paid in Full) memberships are excluded from this Promotion.

2.6. Only one promotional offer may be applied per membership at a time.

2.7. Former members in arrears may only join via the official JotForm process, with a corresponding QContact case raised for Admin to validate and approve before activation.

2.8. Members with outstanding arrears must settle all arrears before the Promotion can be applied.

3. PROMOTIONAL BENEFITS

3.1. No activation fee applies to this Promotion.

3.2. December 2025 and January 2026 membership fees are waived for verified Momentum Multiply members who join during the Promotion Period.

3.3. A R150 tag fee remains payable upon joining.

3.4. This Promotion may not be combined with any other discount, promotion, or offer.

3.5. This Promotion is non-transferable, non-refundable, and not redeemable for cash.

3.6. Membership fees are subject to annual increases effective 1 January 2026, irrespective of join date.

4. DURATION AND CANCELLATION

4.1. The Promotion applies to memberships with a minimum fixed term of 12 (twelve) months.

4.2. Early cancellation will attract penalties in accordance with Section 14 of the Consumer Protection Act, 2008 (CPA).

4.3. After completion of the fixed term, memberships continue on a month-to-month basis, subject to one full calendar month's written notice for cancellation.

4.4. A 5-day cooling-off period applies in accordance with the CPA.

5. GENERAL

5.1. Eligibility for the Promotion requires successful verification of Momentum Multiply membership via the Planet Fitness iTensity integration.

5.2. If Momentum Multiply membership cannot be verified at join stage, the Promotion will not apply, and standard rates shall be charged.

5.3. Planet Fitness reserves the right to withdraw or amend this Promotion, or any part thereof, at any time without prior notice.

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5.4. All memberships and promotional benefits remain subject to Planet Fitness Standard Membership Terms and Conditions, available at www.planetfitness.co.za.

5.5. Cancellation of the membership is governed by the Consumer Protection Act (CPA). Members cancelling during the fixed-term period may be liable for a reasonable early- cancellation fee, and cancellations after the fixed-term require one full calendar month's written notice.

5.6. A cooling-off period applies in accordance with the CPA. Members who join in-club have 5 (five) business days to cancel, and members who join online have 7 (seven) business days from the date of signature.

BONITAS BLACK FRIDAY CAMPAIGN – TERMS AND CONDITIONS (2025)

1. PROMOTION OVERVIEW

1.1. The Bonitas Black Friday Promotion ("the Promotion") is offered by Planet Fitness (Pty) Ltd and JustGym, collectively referred to as "Planet Fitness".

1.2. The Promotion Period runs from 28 November 2025 to 1 December 2025 ("the Promotion Period").

1.3. Participation in this Promotion constitutes acceptance of these Terms and Conditions, together with the Planet Fitness Standard Membership Terms and Conditions.

2. 2. ELIGIBILITY

2.1. The Promotion is available exclusively to:

2.1.1 Verified Bonitas Medical Aid members; and

2.2. Both new and rejoining Bonitas members are eligible to participate.

2.3. Participants must be 18 (eighteen) years or older at the time of joining.

2.4. A valid South African ID, Driver's Licence, or Passport must be presented as proof of identity.

2.5. Student, Pensioner, Limited, and PIF (Paid in Full) memberships are excluded from this Promotion. Members with outstanding arrears must settle all arrears in full before the Promotion can be applied.

2.6. Only one promotional offer may be applied per membership at a time.

2.7. Former members in arrears may only join via the official JotForm process, with a corresponding QContact case raised for Admin to validate and approve before activation.

3. PROMOTIONAL BENEFITS

3.1. No activation fee applies to verified Bonitas members joining during the Promotion Period. Planet Fitness may decline the Promotion where Bonitas membership cannot be verified at the time of joining.

3.2. Two funded membership months apply (December & January, or January & February) depending on join date.

3.2.1 Members joining in November 2025 receive December 2025 and January 2026 as funded months.

3.2.2 Members joining in December 2025 receive January 2026 and February 2026 as funded months.

3.3. A R150 tag fee is waived for verified Bonitas members. This is funded by B-Value. Planet Fitness may decline the Promotion where Bonitas membership cannot be verified at the time of joining.

3.4. This Promotion may not be combined with any other discount, promotion, or offer.

3.5. This Promotion is non-transferable, non-refundable, and not redeemable for cash.

3.6. Membership fees are subject to annual increases effective on renewal date. Membership fees are subject to Planet Fitness' standard annual increase cycle and not dependent on the member's individual renewal date.

4. DURATION AND CANCELLATION

4.1. The Promotion applies to memberships with a minimum fixed term of 12 (twelve) or 24 (twenty-four) months.

4.2. Early cancellation will attract penalties in accordance with Section 14 of the Consumer Protection Act, 2008 (CPA). A reasonable cancellation fee will be charged in accordance with CPA Regulation 5.

4.3. After completion of the fixed term, memberships continue on a month-to-month basis, subject to one full calendar month's written notice for cancellation.

4.4. A 5-day cooling-off period applies in accordance with the CPA. Cooling-off applies as follows: 5 business days for in-club agreements; 7 days for online agreements, as per Section 16 of the CPA.

5. GENERAL

5.1. Eligibility for this Promotion requires successful verification of Bonitas membership and compliance with all Bonitas Benefit rules. If Bonitas membership cannot be verified or lapses, all promotional benefits fall away and standard membership rates apply.

5.2. Planet Fitness reserves the right to withdraw or amend this Promotion, or any part thereof, at any time without prior notice.

5.3. All memberships and promotional benefits remain subject to Planet Fitness Standard Membership Terms and Conditions, available at www.planetfitness.co.za.

7. PAST PROMOTIONS

12 MONTHS FREE MEMBERSHIP – SEPTEMBER BIRTHDAY PROMOTION

1. QUALIFICATION

1.1. **Dates:** 2 – 30 September 2025

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1.2. Each week, the **first thirty qualifying Discovery Vitality members** who join Planet Fitness will get **12 months of free membership** added to their contract.

1.3. To qualify, you will need to:

1.4. Be an active Discovery Vitality member.

1.5. Pay the standard R699 activation fee when joining.

1.6. Be confirmed on the official weekly allocation list (first-come, first-served).

1.7. Once the weekly cap of thirty members is reached, no further free memberships will be allocated that week.

2. IMPORTANT INFORMATION

2.1. These offers are only available to new Planet Fitness members with a valid Discovery Vitality membership.

2.2. Existing members, re-joins with arrears, or those who do not appear on the official weekly allocation list will not qualify.

2.3. Offers cannot be combined with any other Planet Fitness promotions or discounts.

2.4. Standard Planet Fitness membership terms and conditions apply.

DISCOVERY VITALITY TERMS AND CONDITIONS

1. PLANET FITNESS PROMOTION PERIODS

1.1. **12-Month Free Local Club Membership Campaign:** Valid from 2–30 September 2025. Limited to thirty qualifying Discovery Vitality Health members per week.

2. ELIGIBILITY

2.1. This campaign is run and administered by Planet Fitness.

2.2. Eligibility must be verified and confirmed by Planet Fitness before a member can be notified if they qualify for the 12months free membership.

2.3. Planet Fitness will notify members who has qualify for the 12month free local club membership by email, on a weekly basis and will also inform the sales managers.

2.4. A maximum of 30 Discovery Vitality Health members per week will qualify for the 12-month free membership.

2.5. The 12-month free offer only applies to new local club 12-month membership contracts. The benefit extends to both primary and dependant memberships. **This campaign excludes National memberships**.

2.6. New joiners or returning joiners 18 years and older, with a valid Discovery Vitality Health membership are eligible.

2.7. Standard Planet Fitness compliance applies (ID copy, signed contract, Discovery Vitality Health proof).

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3. 12-MONTH FREE LOCAL CLUB MEMBERSHIP – 2 TO 30 SEPTEMBER 2025

3.1. Limited to the first thirty qualifying Discovery Vitality Health members per week (Monday–Sunday).

3.2. Members must pay the full R699 activation fee at joining and R150 access tag fee.

3.3. Free 12-months will start after from first months debit order and will continue for 12-months ending after the 12-month fixed period.

3.4. This benefit is strictly first-come, first-served and cannot be promised without prior confirmation from Planet Fitness.

3.5. Once the 30-member weekly cap is reached, no further allocations will be made.

4. EXCLUSIONS

4.1. Not available to existing Planet Fitness members unless they cancel and rejoin on a new contract (subject to standard rules).

4.2. Not available to former members with arrears unless they first settle outstanding fees.

4.3. Cannot be combined with any other promotional offer, discount, or partner benefit.

5. GENERAL CONDITIONS

5.1. All cancellations and early terminations are subject to standard CPA rules.

5.2. A 5-day cooling-off period applies, in line with the Consumer Protection Act.

5.3. Membership fees are subject to Planet Fitness annual increases.

5.4. Planet Fitness reserves the right to amend or withdraw this promotion at any time without prior notice.

5.5. Planet Fitness standard membership terms and conditions apply.

5.6. Discovery Vitality Health benefit rules apply.

6. PLANET FITNESS 30TH BIRTHDAY

6.1. R30 Birthday Sale

6.2. **Available for one day only:** 1 September 2025

6.3. **Offer:** Pay just **R30 per month for your first 3 months**

6.3.1 **Month 1:** No pro-rata fee

6.3.2 **Months 2 & 3:** R30 each

6.4. **Once-off fee:** R150 tag fee applies at sign-up

6.5. **Available on:** Club, National, Regional & Cluster 12- and 24-month memberships

6.6. **Excludes:** Discovery Vitality, Sanlam Reality, Momentum Multiply, Bonitas, Student, Scholar, Limited, Pensioner & Corporate memberships, JustGym, existing members, ex-members with arrears, teachers, PTs, and free memberships

6.7. **Not valid at:** Durbanville & Fourways Mall clubs

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6.8. **Cannot be combined** with any other offer

7. 30% OFF SEPTEMBER CAMPAIGN

7.1. This offer is valid from Tuesday, 2 September up until Tuesday, 30 September 2025 only.

7.2. Offer: Pay 30% less for your first 3 months:

7.2.1 Month 1: No pro-rata fee;

7.2.2 Months 2 & 3: 30% off your standard monthly membership fee.

7.3. Once-off fee: R150 tag fee applies at sign-up.

7.4. Available on: Club, National, Regional & Cluster 12- and 24-month memberships.

7.5. Available to New Members only.

7.6. Excludes: Discovery Vitality, Sanlam Reality, Momentum Multiply, Bonitas, Student, Scholar, Limited, Pensioner & Corporate memberships, JustGym, existing members, ex-members with arrears, teachers, PTs, and free memberships, Corporate .packages outside of the partner eligibility, Tenants, Existing members (conversions)

7.7. Not valid at: Durbanville & Fourways Mall clubs.

7.8. Cannot be combined with any other membership offers, discounts, or promotional deals.

7.9. Standard Planet Fitness membership terms apply.

8. EVENTS

HYBRID GAMES & HYROX SIMULATION SATURDAYS TERMS AND CONDITIONS

1. ELIGIBILITY

1.1. Participation is open to all Planet Fitness members, Elevate members, Discovery Vitality members, as well as non-members who have duly registered and paid the applicable participation fee.

1.2. All participants must be at least 16(sixteen) years of age on the date of their first participation. Proof of age may be requested at the sole discretion of Planet Fitness. Participants under the age of eighteen (18) may only participate if a Parent and/or Legal Guardian has signed a consent form, in which case such Parent and/or Legal Guardian shall be deemed to have accepted these Terms & Conditions on behalf of the minor and to assume full responsibility for the minor's participation. Planet Fitness reserves the right to request satisfactory proof of age prior to or at any time during participation and may refuse entry where such proof is not provided.

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1.3. As a condition of entry, all participants are required to register via the designated registration process and formally accept these Terms & Conditions, which shall constitute a legally binding agreement between the participant and Planet Fitness. By registering, each participant (and, where applicable, their parent or legal guardian) expressly acknowledges that certain provisions of these Terms & Conditions limit or exclude the liability of Planet Fitness. Such provisions have been specifically drawn to the participant's attention, in a conspicuous manner, in compliance with section 49 of the Consumer Protection Act 68 of 2008 ("CPA").

2. PARTICIPATION FEES

2.1. Participation in all scheduled Leaderboard Monday events during the Hybrid Games period shall be subject to a once-off participation fee structure, which covers entry into all such Monday events collectively, as more fully detailed in the sub-clauses below:

2.1.1 Planet Fitness Members – Participation shall be free of charge. Entry shall be deemed included in an active Planet Fitness membership, provided that the membership account is valid, fully paid up, and not in arrears. Notwithstanding the foregoing, all Planet Fitness members are required to indicate their intention to participate by completing the designated Hybrid Games registration form and confirming such participation via https://www.planetfitness.co.za/hybrid-games/s.

2.1.2 Non-Members – A once-off participation fee of R150 (one hundred and fifty rand) shall apply. This fee grants access to all Leaderboard Monday events during the Hybrid Games period. Notwithstanding the foregoing, all non-members are required to indicate their intention to participate by completing the designated Hybrid Games registration form and confirming such participation via the official https://www.planetfitness.co.za/hybrid-games/.

2.1.3 Discovery Vitality Non-Members – Participation shall be free of charge, subject to presentation of proof of valid Discovery Vitality membership at the time of registration. Notwithstanding the foregoing, all Discovery Vitality non-members are required to indicate their intention to participate by completing the designated Hybrid Games registration form and confirming such participation via the official https://www.planetfitness.co.za/hybrid-games/.

2.2. HYROX Simulation Saturdays (per-event fee, covering a single Saturday event):

2.2.1 Non-Members – A participation fee of R200 (two hundred rand) shall apply for each event. This fee includes the provision of an official participant t-shirt.

2.2.2 Planet Fitness Members – A participation fee of R150 (one hundred and fifty rand) shall apply for each event. This fee includes the provision of an official participant t-shirt. Eligibility for this fee is subject to proof of an active Planet Fitness membership, with the express condition that the membership account is valid, fully paid up, and not in arrears.

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2.2.3 Elevate Members – Free of charge. This fee includes the provision of an official participant t-shirt. Eligibility is subject to proof of an active Elevate membership, with the express condition that the membership account is valid, fully paid up, and not in arrears. Free entry shall be capped at a maximum allocation of twenty percent (20%) of the available event capacity.

2.2.4 Discovery Vitality Members – A participation fee of R150 (one hundred and fifty rand) shall apply for each event. This fee includes the provision of an official participant t-shirt. Eligibility is subject to presentation of proof of valid Discovery Vitality membership at the point of sale.

2.3. entries shall include the provision of an official participant t-shirt, which shall be colour-coded by age category.

2.4. Payment Processing
All Participation Fees shall be payable exclusively https://www.planetfitness.co.za/hybrid-games/, following completion of the required registration process. Payments shall be processed solely through the Planet Fitness secure online payment portal.

2.5. All Participation Fees shall be strictly non-refundable and non-transferable under any circumstances.

3. EVENT DATES

3.1. Leaderboard Mondays (all Planet Fitness clubs – in partnership with Discovery Vitality):

3.1.1 6 October 2025

3.1.2 13 October 2025

3.1.3 20 October 2025

3.1.4 27 October 2025

3.1.5 3 November 2025

3.1.6 10 November 2025

3.1.7 17 November 2025

3.2. HYROX Simulation Saturdays (select Planet Fitness clubs – presented with HYROX SA):

3.2.1 11 October 2025 – Potchefstroom

3.2.2 18 October 2025 – Cavendish

3.2.3 25 October 2025 – Fourways Mall

3.2.4 1 November 2025 – Olympus

3.2.5 38 November 2025 – Westville

3.3. Finalists will be announced on 17 November 2025 at Olympus.

3.4. The National Final will be held on 22 November 2025 at Olympus, Pretoria.

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4. COMPETITION FORMAT

4.1. Leaderboard Mondays shall consist of a defined protocol of timed challenges including, but not limited to rowing, shuttle runs, burpee broad jumps, sandbag lunges, farmer's carry, push-ups, and sprint finish. All results must be logged via https://www.planetfitness.co.za/hybrid-games/ and are subject to verification by appointed judges.

4.2. HYROX Simulation Saturdays shall consist of a 23 (twenty-three) minute race format structured as 2(two) minutes maximum effort per station with 1 (one) minute rest in between. Scoring shall be based on maximum laps, repetitions, or calories achieved. Each participant shall be allocated an official judge responsible for the enforcement of movement standards and the accurate recording of results.

5. SCORING & LEADERBOARDS

5.1. Leaderboards will be updated weekly on https://www.planetfitness.co.za/hybrid-games/, based exclusively on results verified and submitted by Planet Fitness-appointed officials and judges.

5.2. Once an athlete's name has been placed on the leaderboard, such placement shall be deemed final and binding, and cannot be altered, removed, or appealed, except in the case of a proven administrative error as determined solely by Planet Fitness.

5.3. The Top 20 athletes per club will be formally recognised each week. Recognition is at the sole discretion of Planet Fitness and may include in-club announcements, features on https://www.planetfitness.co.za/hybrid-games/, or prize allocations.

5.4. Final placements, rankings, and awards shall be determined exclusively by Planet Fitness-appointed judges and officials. All such decisions shall be final, binding, and not subject to appeal, review, or dispute under any circumstances.

6. REWARDS & RECOGNITION

6.1. Weekly merchandise giveaways may be awarded, supported by Discovery Vitality and official event partners, at the discretion of Planet Fitness.

6.2. Recognition may be granted not only for athletic performance but also for passion, enthusiasm, and sportsmanship demonstrated during participation.

6.3. At the conclusion of the Games, the top male and female athlete per age category shall qualify to compete in the National Final scheduled for 22 November 2025.

6.4. The Finals Experience shall include an overnight hotel stay, a pre-race dinner, a branded welcome pack, and participation in an exclusive finals programme. Such benefits are non-transferable and subject to change at the discretion of Planet Fitness.

6.5. All merchandise, prizes, and benefits are subject to availability. Planet Fitness and HYROX SA reserve the right to substitute any prize or benefit with an item or service of equivalent value.

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7. AGE CATEGORIES

7.1. The official age categories, applicable to both male and female athletes, are as follows: 16–19 (sixteen to eighteen years), 20–29 (twenty to twenty nine years), 30–39 (thirty to thirty nine years), 40–49 (forty to forty nine years), 50–59 (fifty to fifty nine years), and 60+ (sixty years and up).

8. CODE OF CONDUCT & PROHIBITED CONDUCT

8.1. **Compliance with Instructions**
All participants are required to comply fully with the lawful instructions and directions of Planet Fitness staff, HYROX SA officials, Masters of Ceremony, and appointed judges at all times. Failure to comply with such instructions shall constitute a material breach of these Terms and Conditions.

8.2. **Compliance with Movement Standards**
All participants are required to adhere strictly to the prescribed movement standards for each activity. Any deviation, whether deliberate or negligent, shall result in penalties or immediate disqualification, at the sole discretion of the appointed judges.

8.3. **Unsportsmanlike Conduct**
Unsportsmanlike behaviour, including but not limited to cheating, intimidation, harassment, disruption of the event, or any form of misconduct, shall not be tolerated. Any participant engaging in such behaviour shall be immediately disqualified and may be removed from the venue. Planet Fitness reserves the right to impose further sanctions, including suspension or permanent exclusion from future events.

8.4. **Prohibition of Alcohol, Drugs, and Performance-Enhancing Substances**
Access to any Planet Fitness facility is strictly prohibited for any person who is under the influence of alcohol, illegal drugs, or performance-enhancing substances. No person shall be permitted to bring alcohol, illegal drugs, or performance-enhancing substances of any nature onto Planet Fitness premises.

8.5. **Prohibition of Smoking and Vaping**
Smoking, including the use of e-cigarettes or vaping devices, is strictly prohibited anywhere on Planet Fitness premises. For further detail, reference is made to Section 24: “Prohibition of Smoking, Vaping, and Related Conduct”.

8.6. **Language and Behaviour**
No person shall use foul, abusive, defamatory, or excessively loud language on Planet Fitness premises. All persons are required to conduct themselves in a manner that is respectful, non-disruptive, and consistent with the values and reputation of Planet Fitness.

8.7. **Attire and Footwear**
All persons entering Planet Fitness facilities are required to wear appropriate exercise clothing and closed training shoes at all times. Inappropriate attire, including but not limited to sandals, barefoot training, or clothing deemed offensive or unsafe, is strictly prohibited.

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8.8. **Personal Belongings**
All persons are prohibited from leaving personal belongings unattended within Planet Fitness facilities. Planet Fitness shall not, under any circumstances, be held liable for the loss, theft, or damage of personal belongings unless such loss or damage is directly caused by gross negligence or wilful misconduct on the part of Planet Fitness. It shall remain the sole responsibility of each individual to ensure that their personal insurance provides adequate cover for the loss or damage of personal goods.

8.9. **Enforcement and Sanctions**
Any breach of this Code of Conduct and Prohibited Conduct shall be deemed a material violation of these Terms and Conditions. Planet Fitness reserves the right, in its sole and absolute discretion, to take lawful and appropriate steps to enforce this provision, which may include, without limitation:
1. Imposing fines or monetary penalties;
2. Requiring the offending party to vacate the premises immediately;
3. Termination of membership, employment, contractual relationship, or access rights, as applicable.

8.10. All participants are required to follow the instructions of Planet Fitness staff, Discovery Vitality representatives, HYROX SA officials, Masters of Ceremony, and judges at all times.

8.11. Movement standards prescribed for each activity must be strictly adhered to. Any non-compliance shall result in penalties or disqualification, at the sole discretion of the judges.

8.12. Unsportsmanlike behaviour, including but not limited to cheating, intimidation, or disruption of the event, will not be tolerated and may result in immediate disqualification and removal from the venue.

9. SAFETY & MEDICAL

9.1. Participation in the Hybrid Games and HYROX Simulation Saturdays is entirely voluntary and undertaken at the participant's own risk.

9.2. Each participant is solely responsible for ensuring that they are medically fit and sufficiently prepared to engage in the physical demands of the events.

9.3. Planet Fitness, and HYROX SA reserve the right to remove or disqualify any participant deemed medically unfit, unsafe, or unable to continue participation.

10. LIMITATION OF LIABILITY

10.1. Participation in the Hybrid Games and HYROX Simulation Saturdays involves inherent risks, including but not limited to injury, illness, accidents, and property damage.

10.2. Planet Fitness, Discovery Vitality, HYROX SA, their staff, partners, sponsors, and affiliates shall not, under any circumstances, be held liable for any injury, loss, damage, or medical condition suffered during or after participation in the events.

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10.3. This limitation of liability includes, without limitation, travel to and from events, accommodation, and the use or misuse of provided merchandise or equipment.

10.4. Participants remain solely responsible for their personal property and belongings at all times.

11. EVENT CAPACITY

11.1. Event capacity and equipment allocation may vary by venue, with formats designed for either 200 (two hundred) or 300 (three hundred) athlete capacity models.

11.2. Entries shall be allocated on a first-come, first-served basis and are subject to the maximum allowable capacity per venue.

11.3. Elevate Members' entitlement to free entry shall be limited to a maximum of 20% (twenty percent) of the available capacity for each HYROX Simulation Saturday event.

12. EVENT CHANGES & CANCELLATIONS

12.1. Planet Fitness reserves the right, at its sole discretion, to amend event dates, times, venues, formats, or other details without prior notice.

12.2. In the event of cancellation or material changes, Planet Fitness shall make reasonable efforts to communicate such changes to registered participants in a timely manner. No refunds or compensation shall be due in such circumstances.

9. BENEFIT PARTNERS

COMPCARE GYM BENEFIT – TERMS & CONDITIONS

1.1. Available to eligible CompCare members joining Planet Fitness or JustGym on a 12-month local membership.

1.2. Members must train a minimum of twelve times per calendar month and complete a monthly Biokinetics assessment to qualify for reimbursement.

1.3. The Biokinetics assessment is charged at a fixed monthly rate, which is reviewed and updated annually.

1.4. Reimbursements are made by Universal 360 directly into the member's nominated CompCare account, provided compliance criteria are met.

1.5. Monthly membership fees are subject to an annual increase effective 1 January each year, regardless of the member's join date.

1.6. Should the CompCare membership be cancelled, the member will be liable for the standard Planet Fitness or JustGym retail rate for the remainder of the 12-month contract.

1.7. After the 12-month period, the membership will continue on a month-to-month basis until cancelled with one full calendar month's written notice (via email to: customerservice@planetfitness.co.za).

1.8. In the event of access system downtime, members must log their visits in the manual register and retain copies of their visit records.

1.9. The selected Biokineticist must be a registered provider with CompCare.

1.10. Members are responsible for submitting their monthly assessment report and invoice to Universal 360.

1.11. This offer is valid only at the time of joining and cannot be applied retroactively.

PNP SMART SHOPPER

1.1. Joining fee & tag fee applies upon joining.

1.2. An active Pick n Pay Smart Shopper card number is required at joining.

1.3. Only active Pick n Pay Smart Shopper cards will be validated.

1.4. Visit points will only be allocated to active Pick n Pay Smart Shopper cards.

1.5. Visit points will not be allocated if your monthly gym membership fee debit order is retuned as unpaid.

1.6. 1000 Pick n Pay Smart Shopper Points will only be allocated to new membership joins.

1.7. 100 Pick n Pay Smart Shopper Points will be allocated up to a maximum of twenty visits per month and only one visit a day will be considered.

1.8. Visit points is not valid for existing, active, or previous members with arrears.

1.9. Visit points cannot be exchanged for cash or as payment against your gym membership fees.

1.10. Benefit cannot be used in conjunction with any other partner, discounted or promotional offer.

1.11. Valid ID / Passport to be presented upon joining.

EDGAR'S CLUB

1.1. Standard Edgars Club and Planet Fitness terms and conditions apply.
Visit **www.planetfitness.co.za** for full details.

1.2. A joining fee and tag fee are payable when signing up at a Planet Fitness club.

1.3. This benefit applies only to 12- or 24-month Local membership options.

1.4. The benefit is valid for use by the main Edgars Club member only.

1.5. The benefit offer, effective from 1 June 2025, is as follows:

1.5.1 Access Tier – 20% discount

1.5.2 Life Tier – 20% discount

1.5.3 VIP Tier – 30% discount

1.6. All new members who join Planet Fitness after 1 June 2025 will be subject to this updated offer.

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1.7. Members who joined Planet Fitness prior to 1 June 2025 will retain the terms of the previous offer, as follows:

1.7.1 Access Tier – 10% discount

1.7.2 Life Tier – 20% discount

1.7.3 VIP Tier – 40% discount

1.8. An active Edgars Club membership and up-to-date payments are required throughout the duration of the gym contract. If your Edgars Club membership is suspended or payments are missed, your Planet Fitness fees will revert to the full retail rate at the next billing cycle. Discounted fees will only be reinstated once Edgars Club payments are brought up to date.

1.9. If three Edgars Club membership payments fail within a rolling 12-month period, your Edgars Club gym benefit will be terminated, and your Planet Fitness fees will revert to the full retail rate for the remainder of your gym contract. Should the benefit be reinstated, it will be subject to the current applicable discount at that time—not the rate at which you originally joined. Edgars Club reserves the right to impose a waiting period or decline reapplication in such cases.

1.10. If your Planet Fitness membership fee is not paid, your access to the gym will be suspended. Your gym membership contract terms regarding non-payment will apply. Once outstanding fees are settled, access will be restored. If your Edgars Club membership lapses as per point 8. and you lose the Edgars Club gym benefit; any reinstatement will be subject to the prevailing discount at the time—not your original rate.

1.11. Upgrades to your Edgars Club membership tier will result in the applicable discount for the new tier being applied from the following calendar month.

1.12. Downgrades to your Edgars Club membership tier will result in the applicable discount for the new tier being applied from the following calendar month.

1.13. Edgars Club reserves the right to introduce visitation bands or limits to this benefit in the future.

1.14. This benefit may not be used in conjunction with any other special offers, discounts, or promotions.

PARTNER BENEFIT OPEN DAY

1. GUEST ACCESS

1.1. Access is valid for a specified period only.

1.2. The purpose of the Partner Benefit Open Day is to familiarise the guest with Planet Fitness facilities, memberships, and fees, and that the guest consents to have these aspects explained.

1.3. All guests must provide a valid original document, ID, driver's license, or passport as proof of identification.

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Head Office: PO Box 652152 Benmore 2010 / 6th floor Atrium on 5th, Sandton City / +27 11 327 1808
Directors: M Rivera (CEO) M De Wet (Managing Director)

1.4. The guest warrants that he / she is in good physical condition and has no disability, impairment or ailment which would be adversely affected by participation in a physical conditioning programme or by the use of the Club's facilities or services.

1.5. Guests shall participate in a physical conditioning programme and/or use any Club's facilities, services, or equipment at their own risk.

1.6. Planet Fitness, its Benefit Partners, affiliates, agents or employees, shall not be liable for the loss, theft, or damage to the personal property of the guest. The guest agrees to the Rules and Regulations established by Planet Fitness of its members.

1.7. This access benefit cannot be exchanged for cash.

2. LIMITATIONS AND LIABILITIES

2.1. I agree and acknowledge that Planet Fitness and the affiliated Partner Benefit will not be liable for death, injury, loss or damage suffered by me and/or the member(s) through or contributed to by any cause whatsoever including but not limited to any negligent (including gross negligence) act and/or omission or breach of contract on the part of Planet Fitness, its directors, employees, contractors, independent consultants or other member(s).

2.2. I agree and acknowledge that I enter upon and exit the premises (inclusive of parking areas) and use the equipment and facilities entirely at my own risk.

2.3. In addition, I agree that Planet Fitness and the Partner Benefit shall not be vicariously liable for any loss or damage suffered by me and/or other members as a result of them on the part of its employees, independents contractors, consultants, or other member(s).

2.4. I and/or my estate hereby indemnify Planet Fitness and the Partner Benefit against any claim by any person arising directly or indirectly from my death, injury, loss, or damage suffered, allegedly caused, or contributed to by an act or omission by Planet Fitness, its directors, employees, contractors, consultants, and agents.

3. RULES AND REGULATIONS

3.1. The guest agrees to obey all Rules and Regulations as established by the Management of the Club.

3.2. These Rules and Regulations may be amended from time to time and may be verbally communicated or contained on signage posted within the Club.

3.3. All Rules and Regulations are available upon request, and the guest confirms that he / she is fully conversant with them and undertakes to abide by them at all times.

3.4. All guests must provide a copy of their ID / Driver's Licence / Passport.

3.5. Trial memberships will only be valid during normal operating hours.

PLANET FITNESS X USN ONE-WEEK FREE TRIAL

1.1. Offer valid for **one (1) week of free gym access** at any Planet Fitness or JustGym club.

1.2. Available only to **verified USN members** who receive the official campaign link or voucher.

1.3. 18 years or older and South African ID, driver's licence, or passport required.

1.4. **New joiners only** – not available to existing or former members (including those with arrears).

1.5. Voucher is non-transferable and not redeemable for cash.

1.6. Free access valid for **7 consecutive days** from the day of first visit.

1.7. Must **register online** via the official USN campaign link / **present confirmation email/SMS** at club reception.

1.8. No access tag or joining fee payable for the trial.

1.9. Trial members may use all standard gym areas and equipment accept those demarcated for Elevate members.

1.10. Excludes access to Reformer Pilates, Elevate studios, Red Light Therapy, or booked classes.

1.11. Trial members must follow all club rules and safety protocols.

1.12. **Dress code:** workout attire and training shoes required.

1.13. Cannot be combined with any other offer, benefit, or discount.

1.14. Offer valid at all participating clubs nationwide until 31 March 2026.

1.15. Planet Fitness reserves the right to **amend or end the offer at any time**.

1.16. All participation is **at own risk** – Planet Fitness accepts no liability for loss, injury, or damage.

1.17. Personal information collected will be used only for **verification and campaign reporting**, in line with **POPIA**.

1.18. Members who join within **5 days of trial expiry** may qualify for current public promotions.

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