

TRAIN PLETT – TERMS & CONDITIONS

Planet Fitness Pop-Up Gym | Plettenberg Bay | 15–21 December 2025

These Terms and Conditions (“Terms”) govern access to, participation in, and use of the Planet Fitness “Train Plett” pop-up gym activation. By entering the Train Plett venue, purchasing a ticket, or participating in any activity on the premises, you agree to these Terms.

These Terms are designed to ensure the **safety, wellbeing, enjoyment, and fair use** of the facilities by all Participants.

Planet Fitness reserves the right to amend these Terms at any time.

1. OPERATING HOURS & ACCESS

1.1 Train Plett operates from **15 to 21 December 2025**, daily between **06:00 and 18:00**, unless adjusted for safety or operational reasons.

1.2 Entry to the venue, training zones, classes and Kids Zone requires a **valid ticket and QR access code**, purchased via the Planet Fitness app or website.

1.3 Access is permitted to **members and non-members**. Participation at Train Plett does not constitute or reinstate any Planet Fitness membership.

1.4 Access credentials (QR codes) are **strictly personal and non-transferable**. Any unauthorised transfer, sharing, or misuse will result in denied entry or removal from the venue.

1.5 Planet Fitness may deny entry or remove any person who:

- Presents an invalid, duplicated or tampered QR code
- Behaves in a disruptive, unsafe or inappropriate manner
- Fails to comply with these Terms or staff instructions
- Poses a safety or operational risk

1.6 Personal information, including photographs, may be used for access control and security purposes.

2. BOOKINGS, PAYMENTS, CANCELLATIONS & REFUNDS

2.1 All class bookings (Hybrid Tent, Yoga, Reformer) must be made via the Planet Fitness App.

2.2 All fees are payable **in advance** and are **non-refundable**, unless required by law.

2.3 If you cancel a booking—or fail to attend—it will **not** be refunded. Instead, the applicable fee will be **donated to the Love Sabrina charity**.

2.4 Bookings may not be transferred, resold, exchanged or converted into credits.

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3. GENERAL CONDUCT & BEHAVIOUR

3.1 All individuals must behave respectfully, responsibly and safely at all times.

3.2 The following behaviour is strictly prohibited:

- Harassment, intimidation or abuse (verbal, physical or sexual)
- Aggressive or offensive language
- Disorderly conduct
- Interfering with classes or operations
- Entering restricted or staff-only zones
- Wilful damage to property
- Theft

3.3 Planet Fitness may remove any person who violates these rules, without refund.

3.4 Only appropriate gym clothing and closed training shoes may be worn in training areas.

3.5 Selling, promoting or soliciting goods/services on the premises is not allowed.

4. EQUIPMENT USE

4.1 All equipment must be used for its **intended purpose only**.

4.2 Participants must:

- Use equipment for its intended purpose only
- Adhere to the directions of trainers and staff
- Use caution in temporary/outdoor training conditions

4.3 Never load equipment with additional weights not designed for it.

4.4 Users may be held liable for equipment damage caused by negligence, misuse or failure to follow instructions.

4.5 Wipe down equipment after use and return all items to their designated areas.

5. OUTDOOR & TEMPORARY TRAINING AREAS

5.1 Train Plett is an outdoor training. Surfaces may be uneven, sandy, sun-exposed or affected by weather.

5.2 Participants must take care around:

- Uneven flooring
- Temporary structures
- Wet or slippery surfaces
- High heat or wind
- Tent edges, poles and anchoring systems

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5.3 Training may proceed without continuous staff supervision. Exercise caution and use equipment responsibly.

6. AGE RESTRICTIONS & MINORS

6.1 Minimum age for training areas:

- Hybrid/Functional Training Tent: **13 years+**
- Yoga Classes: **13 years+**
- Reformer Pilates: **16 years+**

6.2 No persons under 13 may enter any training or equipment area.

6.3 Minors must be supervised by a parent/legal guardian at all times unless attending a specifically designated supervised session.

7. KIDS ZONE (PLANET KIDS-STYLE AREA)

Where provided, the Kids Zone will operate with the following rules:

7.1 Only children aged 6-13 years may access and participate in the supervised Kids Zone activities.

7.2 Maximum usage times apply to the Kids Zone (up to 2 hours per day per child).

Only children whose parent or legal guardian is actively making use of the Train Plett facilities or attending an on-site class/session during that time may access the Kids Zone. Parents/guardians may not leave the venue or use the Kids Zone as a stand-alone drop-off service.

7.3 A parent or legal guardian must:

- Sign the child in and out
- Remain on the premises at all times
- Be reachable immediately in case of emergency

7.4 The Kids Zone will be supervised exclusively by Planet Fitness staff and/or BActive personnel, who have been appointed to facilitate and manage all children's activities within this area. No external, private or parent-appointed supervision is permitted. All children using the Kids Zone are required to adhere to the rules, instructions and safety procedures implemented by Planet Fitness and BActive. Participation in Kids Zone activities is further subject to BActive's programme terms and conditions, which parents/legal guardians must accept and comply with.

7.5 Children may not access training areas, equipment, stages or staff-only zones.

7.6 Behavioural standards must be followed. Disruptive behaviour may result in removal.

7.7 No filming or photography of children other than your own is permitted.

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8.1 Alcohol may only be served and consumed in the designated hospitality area and may only be accessed by persons who are **18 years or older** (the legal drinking age in South Africa). Proof of age may be requested at any time.

8.2 Alcohol is strictly prohibited in:

- All training zones
- Yoga and Reformer areas
- Kids Zone
- Any exercise or equipment space

8.3 Planet Fitness or the authorised vendor may refuse to serve alcohol to any person, and may deny entry or remove any individual who appears intoxicated or poses a safety or behavioural risk.

8.4 No drugs, illegal substances, or performance-enhancing substances may be possessed, consumed, or distributed at the venue.

8.5 Smoking or vaping of any kind (including e-cigarettes) is prohibited throughout the venue and all surrounding areas forming part of the Train Plett activation.

8.6 Firearms, weapons, hazardous objects and dangerous items are strictly prohibited on the premises

9. PERSONAL PROPERTY & LOST ITEMS

9.1 All items are brought to the venue at the Participant's own risk.

9.2 Planet Fitness is not responsible for loss, theft or damage to belongings unless caused by gross negligence or wilful misconduct.

9.3 Temporary storage areas may be available but are not secure and should not be used for valuables.

10. HEALTH, WELLBEING & MEDICAL RESPONSIBILITY

10.1 By entering the Train Plett venue and participating in any activity, you warrant, acknowledge and agree that you are medically fit, physically capable and sufficiently prepared to engage in exercise and physical activity.

10.2 You further confirm that you have no medical condition, illness, injury, disability, pregnancy-related concern or other health issue that would make your participation unsafe or place you or others at risk. Where any such condition exists or may exist, you confirm that you have already obtained the necessary medical clearance from a qualified healthcare provider before participating in any Train Plett activity.

10.3 Participants must immediately stop exercising and notify staff if they experience:

- Chest discomfort or tightness

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- Dizziness, faintness or nausea
- Severe fatigue
- Pain or physical injury
- Shortness of breath or difficulty breathing
- Any unusual symptoms during or after activity

10.4 You understand and agree that all exercise and participation in physical activity involves inherent risks. Planet Fitness, its staff, contractors and partners will not be liable for any injury, illness, harm or death.

10.5 By participating in Train Plett, you voluntarily accept and assume all risks associated with outdoor training, physical activity, use of equipment and participation in classes.

11. MEDIA, PHOTOGRAPHY & CONTENT USAGE

11.1 Planet Fitness may film, photograph or otherwise capture media throughout Train Plett.

11.2 By entering the venue, you consent to Planet Fitness using such content for:

- Marketing and advertising
- Website and social platforms
- Public relations
- Internal documentation

11.3 Such usage may occur without compensation.

11.4 Participants may take personal photos/videos only if:

- No minors or other Participants are captured without consent
- No filming occurs in private or restricted areas
- Content creation does not block equipment or disrupt classes
- Tripods and intrusive equipment are not used

11.5 Commercial content creation requires written approval.

12. WEATHER, INTERRUPTIONS & FORCE MAJEURE

12.1 As an outdoor activation, Train Plett may be affected by weather conditions.

12.2 Planet Fitness may pause, delay, relocate or cancel activities where conditions are unsafe, including:

- Heavy wind
- Rain
- Lightning
- Extreme heat
- Structural or equipment concerns

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12.3 No refunds apply for weather-related or force majeure interruptions.

13. SAFETY & EMERGENCY PROCEDURES

13.1 In an emergency, Participants must immediately follow staff instructions.

13.2 Do not tamper with emergency equipment, tents, barriers or safety devices.

13.3 Report hazards, injuries or suspicious activity to staff immediately.

14. PRIVACY & PERSONAL INFORMATION (POPIA)

14.1 By entering Train Plett, Participants consent to the collection and processing of personal information for:

- Access verification
- Safety and incident management
- Booking and payment
- Communication and operational purposes

14.2 Information will be stored and processed in accordance with POPIA.

14.3 Participants may request access to, correction of, or deletion of their personal information as permitted by law.

15. GENERAL

15.1 Planet Fitness may deny entry or remove any Participant who fails to comply with these Terms.

15.2 These Terms apply only to Train Plett from **15–21 December 2025**.

15.3 Entry to the venue constitutes acceptance of these Terms.

15.4 If any provision of these Terms is held invalid, the remaining provisions will remain fully enforceable.

15.5 These Terms are governed by South African law.